

June 12<sup>th</sup>, 2025

To Our Valued Customers,

SAISON Technology Co., Ltd.  
HULFT Technical Support Center

**Notice of Maintenance for the HULFT Technical Support Service Page**

Thank you for using our HULFT technical support.

We will be conducting maintenance on the HULFT Technical Support Service page during the period specified below.

During this time, some functions may be unavailable. We apologize for the inconvenience and appreciate your understanding.

-Note-

**1. Scheduled Maintenance Date and Time**

Outage Date: July 20, 2025 (Sunday)

Outage Time: 1:00 AM – 5:00 AM \*Japan Standard Time

**2. Reason for Maintenance**

System maintenance of the HULFT Technical Support Service page

**3. Scope of Impact**

Target Website: HULFT Technical Support Service page

URL : <https://www.hulft.com/tech-support>

<https://www.hulft.com/tech-support/en>

<https://www.hulft.com/tech-support/zh>

※HULFT Square Support will not be affected.

During the maintenance period, some services and content provided on the HULFT Technical Support Service page may be temporarily unavailable.

If this occurs, please try accessing the site again after the maintenance has ended.

Services and content that may be temporarily unavailable:

- Login
- Product Information
- Product Manuals \*1
- Customer My Page (Web Inquiry Form)
- Technical FAQs (excluding General FAQs)
- Tools
- Email Magazine Back Number
- Email Inquiries \*2

\*1 Web-based manuals will remain accessible.

Japanese : <https://www.hulft.com/help/ja-jp/Home.htm>

English : <https://www.hulft.com/help/en-us/Home.htm>

\*2 Email inquiries will be still accepted. Responses will be provided in order after the maintenance ends.

#### **4. Inquiries During the Maintenance Period**

For any inquiries during the maintenance period, please contact us by phone.

\*This requires subscription to the 24-hour support service.

##### **■ Contact for Inquiries**

Please contact your technical support service provider under your existing support contract.

#### **【Revision History】**

June 12 <sup>th</sup> , 2025	First Edition Created
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