

To Our Valued Customers:

Saison Technology Co., Ltd.  
Customer Success Department

## Announcement of Migration of Technical Support Service Level and Products for End of Technical Support Service

As we have previously announced on our website, Standard Support for some products will be migrated to Limited Support in 2026, and Limited Support for some products will end in 2026. We would like to inform you again of the following.

Limited Support is an extended service for products of which Support Service ended and offers a different support level. Please note that the fee of Limited Service is 1.5 times that of Standard Support. Please read \*1 for HDC-EDI Base.

We will continuously strive to expand our valuable software group, and we appreciate your continued support and patronage.

### 1. Products for Migrating from Standard Support to Limited Support in 2026

| Product Type    | Product Name                  | Standard Support Expiry Date | Limited Support Expiry Date |
|-----------------|-------------------------------|------------------------------|-----------------------------|
| HULFT           | HULFT6 for Mainframe Type VOS | 03/31/2026                   | 03/31/2031                  |
|                 | HULFT2 for K                  | 03/31/2026                   | 03/31/2031                  |
| HULFT-SAN       | HULFT-SAN Ver.6               | 03/31/2026                   | 03/31/2031                  |
| SIGNAlert       | SIGNAlert Ver.3               | 05/31/2026                   | 05/31/2031                  |
|                 | SIGNAlert Manager Ver.3       | 05/31/2026                   | 05/31/2031                  |
| HULFT IoT       | HULFT IoT Ver.2               | 11/30/2026                   | 01/31/2030                  |
| HDC-EDI Base    | HDC-EDI Base Ver.5            | 11/30/2026                   | 11/30/2028                  |
|                 | HDC-EDI Apex Ver.1            | 11/30/2026                   | 11/30/2028                  |
| HDC-EDI Manager | HDC-EDI Manager Ver.2         | 11/30/2026                   | 11/30/2028                  |

\*1 Limited Support fee is 25% of product standard price for annual technical support (for business hours only) and 40% of product standard price for 24/7/365 support. The fee will be changed when the maintenance contract is renewed the day after Standard Support ended.

## 2. Products for Ending Technical Support Service in 2026 (HULFT Products)

| Product Type                        | Product Name                              | Limited Support Expiry Date |
|-------------------------------------|---|-----------------------------|
| HULFT7                              | HULFT7 for Windows                        | 03/31/2026                  |
|                                     | HULFT7 for UNIX                           |                             |
|                                     | HULFT7 for zLinux/Linux                   |                             |
|                                     | HULFT7 for zOS                            | 06/30/2026                  |
|                                     | HULFT7 for i5OS                           |                             |
| HULFT7e                             | HULFT7e for Windows                       | 03/31/2026                  |
|                                     | HULFT7e for UNIX                          |                             |
|                                     | HULFT7e for Linux                         |                             |
|                                     | HULFT7e for i5OS                          | 06/30/2026                  |
| HULFT7 Manager                      | HULFT7 Manager                            | 03/31/2026                  |
| HULFT7e Manager                     | HULFT7e Manager                           | 03/31/2026                  |
| HULFT6e                             | HULFT6e for Mainframe OS390               | 06/30/2026                  |
| HULFT5                              | HULFT5 for Mainframe ACOS                 | 02/28/2026                  |
| HULFT5 関連製品                         | HULFT スケジューラ for UNIX Ver.5               | 06/30/2026                  |
| HULFT-SAN                           | HULFT-SAN Ver.5                           | 09/30/2026                  |
| HULFT1                              | HULFT1 for K                              | 09/30/2026                  |
| DataMagic                           | DataMagic Ver.2                           | 11/30/2026                  |
|                                     | DataMagic (English edition) Ver.2         |                             |
| HULFT DataSpider Connection Adapter | HULFT DataSpider Connection Adapter Ver.1 | 03/31/2026                  |

### 3. Products for Ending Technical Support Service in 2026 (DataSpider Servista Products)

| Product Type        | Adapter Name            | Support End Date |
|---------------------|-------------------------|------------------|
| DataSpider Servista | DataSpider Servista 3.2 | 05/31/2026       |

### 4. Products for Ending Technical Support Service in 2026 (Other Products)

| Product Type        | Full Support | Mentenas Support | Assistance Support | Migration Support |
|---------------------|--------------|------------------|--------------------|-------------------|
| Thunderous 1.3/1.2  | 11/30/2026   | Not provided     | Not provided       | Not provided      |
| Thunderbus 1.1      | finished     | 11/30/2026       | Not provided       | Not provided      |
| Thunderbus 1.0      | finished     | finished         | 11/30/2026         | Not provided      |
| PIMSYNC 2.2/2.1     | 11/30/2026   | Not provided     | Not provided       | Not provided      |
| PIMSYNC 2.0         | finished     | 11/30/2026       | Not provided       | Not provided      |
| PIMSYNC 1.3/1.2/1.1 | finished     | finished         | 11/30/2026         | Not provided      |

### 5. End Date of Technical Support for Each Product

End date of technical support service for each product has been announced on our below website. Please check the support end date for each product and consider upgrading to the latest version.

- Expiry Date of HULFT Products Technical Support Service:  
URL: [https://www.hulft.com/download\\_file/10908](https://www.hulft.com/download_file/10908) (Japanese only)
- Notice of End of Sales and Support for DataSpider Servista:  
URL: <https://www.hulft.com/support/dss-lifecycle> (Japanese only)

### 6. Inquiries Regarding This Announcement

Information Center  
e-mail : [info@hulft.com](mailto:info@hulft.com)