

To Our Valued Customers,

SAISON Technology Co., Ltd.
HULFT Technical Support Center

Regarding the Issue of ZIP Files Being Created Without Compression in the DataSpider
Servista File Operation Adapter's ZIP Compression Process

Thank you for using our HULFT Technical Support Service.

We would like to inform you that we have identified an issue in DataSpider Servista where ZIP files created through the file operation adapter's ZIP compression process are generated without compression.

If you are using the file operation adapter's ZIP compression process, please review the following details:

– Note –

1. Affected Products and Versions

- DataSpider Servista Advanced Server Package 4.5 or newer versions
- DataSpider Servista Basic Server Package 4.5 or newer versions
- DataSpider Servista Select 4.5 or newer versions
- DataSpider Servista with Software Protection 4.5 or newer versions

2. Scope of Impact

- File Operation Adapter

3. Issue Occurrence

When files or directories are compressed using the ZIP compression process, the resulting ZIP file is created without compression (Compression method is in the STORED state).

As a result, the size of the created ZIP file remains the same as the original files or directories before compression.

4. Occurrence Conditions

This issue occurs consistently whenever files or directories are compressed using the ZIP compression process.

5. Workarounds

There is no workaround available.

6. Future Supports

We will release a patch module to fix this issue for the following DataSpider Servista version service packs.

Please download the patch module from myHULFT and apply it to your environment. For the application procedure, refer to the README file included with the patch module.

- DataSpider Servista 4.5 SP1
Release Date: March 5th, 2025

If early resolution is required, we can provide an advanced-release module. Customers who wish to request this module should contact their technical support service representative.

■ About the Advanced-Release Module

The advanced-release module is provided for early delivery and focuses mainly on fixing the identified issue with minimal verification. Therefore, it has the following limitations compared to the official patch module:

- Verification Scope
Only the functionality related to the fix is tested.
- Support Services
Environments where the advanced-release module is applied will still be eligible for support services.
However, if individual issues arise with the advanced-release module, you may need to wait for the official patch module. We appreciate your understanding in this matter.

7. Contact for Inquiries Related to This Information

Please contact your technical support service representative for further inquiries.

End

【Revision History】

February 5 th , 2025	First Edition Created
February 28 th , 2025	6. Future Supports Added the Patch module release date.