July 11, 2024

To Our Valued Customers,

Saison Technology, Marketing Department

Notice of Server Maintenance for www.hulft.com

We will be performing server maintenance to improve the quality and enhance the security of our site as detailed below. During the maintenance period, www.hulft.com and certain services will be unavailable. We apologize for any inconvenience this may cause and kindly request your understanding and cooperation.

Maintenance Schedule

Date: August 3, 2024 (Saturday)

Time: 19:00 to 20:00

*Note: During the above times, a maintenance information screen will be displayed, and

access will be restricted.

Affected Services

The following sites will not be available during the maintenance period:

Main Website: https://www.hulft.com

Manual Content: https://www.hulft.com/help/

Technical Support Content: https://www.hulft.com/tech-support/

However, the following sites will remain accessible during the maintenance period:

General FAQs: https://faq2.hulft.com/category/show/2?site_domain=open_jp

myHULFT: https://my.hulft.com

Support Information

During the maintenance period, the functionality for inquiries and FAQ browsing on the technical support site will be unavailable. However, you can still use myHULFT for assistance.

For urgent matters, our support hotline and email remain available.

We appreciate your patience and understanding as we work to further improve our services. This maintenance is part of our ongoing commitment to enhancing security measures and overall service quality. We strive to provide you with an even more comfortable experience moving forward.

Contact Information:

Saison Technology, Marketing Department

 $E\text{-}mail: marketing@saison-technology.com}$