

DataSpider Servista Basic Engineer Certification Exam

Procedure

April 1, 2022

Outline

- 1. Apply for the exam2
- 2. Activation of exam account and registration of face recognition system7
- 3. Take an examination10
- 4. Submitting answers and displaying results13
- 5. After the exam15
 - 5 – 1. Limit of test attempts15
 - 5 – 2. Course completion rate.....15
 - 5 – 3. Reconfirmation of results16
- 6. Apply for the exam - if you already have an account.....17
- 7. Others.....18
 - 7 – 1. Password Reset.....18
 - 7 – 2. If you forget your login ID19
 - 7 – 3. If you get an error with face recognition.....19
 - 7 – 4. If your account has expired20

1. Apply for the exam

caution

This is the procedure for creating an account for the first time. If you already have an account (second and subsequent applications), please go to “6. Application if you already have an account”

1. Connect to this URL.

<https://sales-app.learning-ware.jp/#/1076/1127>

2. “The HULFT Engineer Certification Exam: Terms and Conditions for Using Services” is displayed.

3. Please read it and click [同意する] (this means agree).

利用規約

HULFT Engineer Certification Exam: Terms and Conditions for Using Services

[Important Notice]
Please read the following terms and conditions for using services carefully ("Terms and Conditions"). These Terms and Conditions set out the Customer's rights and obligations in using the HULFT Engineer Certification Exam ("Services") of Saison Information Systems Co., Ltd. ("Company"). The Customer will need to agree to these Terms and Conditions in order to use the Services.

1. HULFT Engineer Certification Exam: Terms and Conditions for Using Services
These Terms and Conditions set out the relationship between the Company and the Customer when the Customer uses the Services provided by the Company and shall apply to all actions of the Customer in relation to the Services. The Services may only be used by the Customer who has agreed to these Terms and Conditions.

2. Customer
The Customer shall mean a person who has agreed to these Terms and Conditions, applied for the use of the Services and whose application was approved by the Company. Such agreement shall be deemed as an agreement to all the provisions of these Terms and Conditions.

3. Application for Use and Effective Date of Agreement
(1) Application for the use of the Services must be submitted through the website (<https://hulft.learning-ware.jp/login?language=en>) after agreeing to these Terms and Conditions.
(2) The agreement for the use of the Services will be formed at the time when the Company approves the Customer's application and consists of the terms of

does not guarantee that the Services conform with, is beneficial, is most appropriate, etc. for the specific purpose held by the Customer or guarantee that the Customer shall not infringe on the rights of third parties. The Customer shall determine whether to use the Services under its own responsibility.
(2) In case there are matters not specified in these Terms and Conditions or questions arise in relation to the interpretation of these Terms and Conditions, the Company and the Customer shall discuss and resolve the issue with good faith.
(3) Establishment of these Terms and Conditions as well as the governing law shall be the laws of Japan.
(4) All disputes arising in relation to these Terms and Conditions shall be subject to the exclusive jurisdiction of the Tokyo District Court as the court of first instance.

18. Handling of User Information
(1) Regarding the handling of the user information of the Customer by the Company, it shall be as designated in the separate privacy policy of the Company (<https://home.saison.co.jp/english/company/privacy.html>), and the Customer shall agree to the Company's handling of the user information of the Customer according to this privacy policy.
(2) The Company may, at its discretion, use and disclose the information, data, etc. provided by the Customer to the Company as statistical information in a form that does not identify the individual, and the Customer shall not object to this.

[October 19, 2020]
Privacy Policy
[Important Notice]
When making an application, read the following privacy policy and agree to it before applying.
[Privacy Policy]
<https://home.saison.co.jp/english/company/privacy.html>

同意する

4. Fill in each item. (All items are required to be entered)

String	Meaning	Overview / Entry example
ログインID	LoginID	*Fill in any word
パスワード	Password	*Fill in any word
姓	Surname	*Your surname
名	Name	*Your name
住所1	Address	
都道府県	Prefectures	e.g.) Tokyo, Japan
市区町村	Municipalities	e.g.) Minato-ku
以降の住所	Subsequent address	e.g.) 19F, Akasaka Intercity AIR, 1-8-1 Akasaka
電話番号(ハイフンなし)	Phone[no hyphen]	e.g.) 81363702000
メールアドレス	E-Mail	e.g.) hulft_certify@hulft.com
次へ	Next	*Click after filling in all the fields.

note

If the word you set for your login ID is used by someone, the following message will be displayed after clicking the [次へ] button. Please set another word.



5. Put a check.

6. Fill in the payment information. (**You can only pay by credit card**)

Please click [確認画面へ進む] (this means "Proceed to confirmation screen").

String	Meaning	Overview
名	Name	*Your name
姓	Surname	*Your surname
カード番号	Card number	*No hyphen
セキュリティコード	Security code	*Signature line number on the back of the card (3 digits at the end, but 4 digits for Amex)
カード有効期限	Date of expiry	*MM/YY (2 digits per month / 2 digits per year)

7. The confirmation screen will be displayed.

Please confirm and click [以上の内容で申し込む].(this means "[Apply with the above contents"])

← 入力情報の確認

講座情報

講座名 DS Servista Basic

受講期間 1年陸

お支払い金額 16,500円

申込者情報

ID saisonDSSBE

お名前 セゾン 太郎

住所 東京都港区赤坂1-8-1赤坂インターシティAIR 18F 株式会社セゾン情報システムズ マーケティング部

電話番号 0363702350

メールアドレス [REDACTED]

お支払い情報

お支払い方法 クレジットカード

カード名義 [REDACTED]

カード番号 [REDACTED]

CVV/CVC [REDACTED]

カード有効期限 06/24

以上の内容で申し込む

note

Click here to change the content. Return to the previous page.

← 入力情報の確認

講座情報

講座名 DSS Servista Basic

8. When the screen below is displayed, your application is complete.

申込完了
<p>お申込の受付が完了しました。</p> <p>登録していただいたメールアドレス宛に、お申込内容が記載されたメールをお送りいたします。</p> <p>メールが届かない場合は、メールアドレスを誤って入力された恐れがあります。</p> <p>お手数ですが下記までご連絡ください。</p> <p>株式会社センソ情報システムズ メールアドレス:hulft_certify@hulft.com</p>

9. Make sure you have received two emails.

Thank you for your application [HULFT Engineer Certification]
Notification of Account Registration Information [HULFT Engineer Certification]

caution

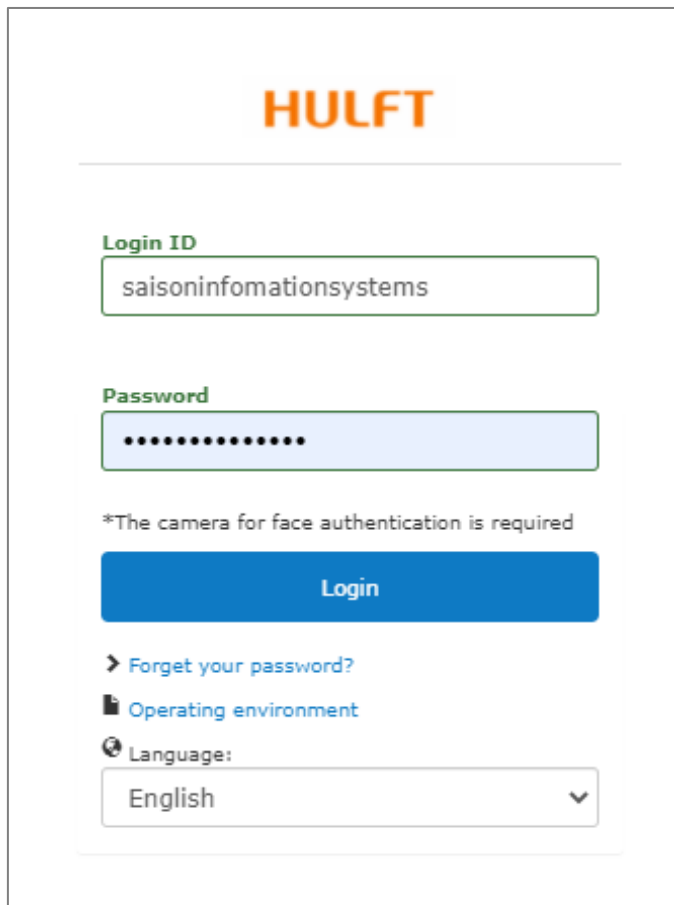
If you do not receive the email after 30 minutes, it may be treated as junk email.

2. Activation of exam account and registration of face recognition system

1. Click the URL.

<https://hulft-certification.learning-ware.jp/>

2. The following page will be displayed. Enter the registered user ID and password and click [Login].



HULFT


Login ID
saisoninformationsystems


Password
.....

*The camera for face authentication is required

Login

➤ [Forget your password?](#)

 [Operating environment](#)

 **Language:**
English ▼

note

You can select a language from the language pull-down list.

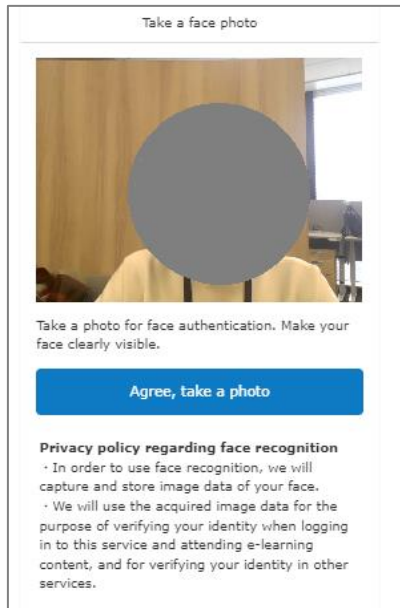
3. You may see a dialog asking for permission to use the camera. please approve.

caution

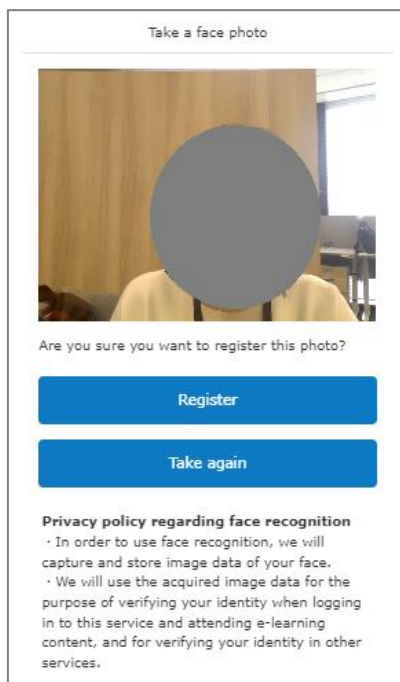
You will not be able to take the exam unless you allow the use of the camera.

4. Take a face photo to use the face recognition system.

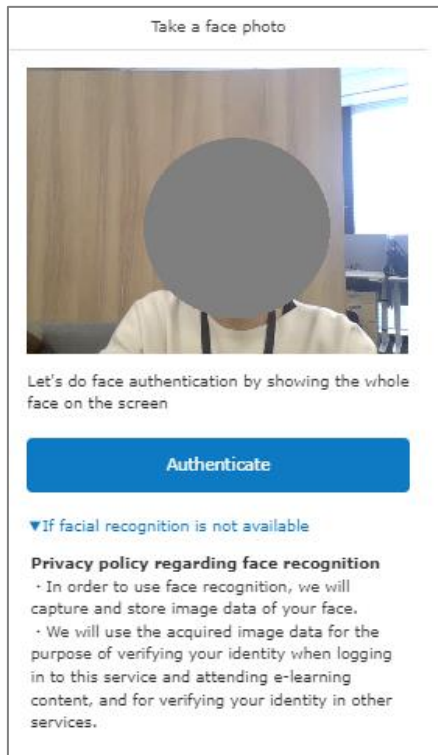
Read and Click "Agree, take a photo".



5. If there is no problem, click "Register".



6. The login screen will be displayed again. Enter the registered user ID and password and click [Login].
7. Perform face recognition. Click "Authenticate".



3. Take an examination

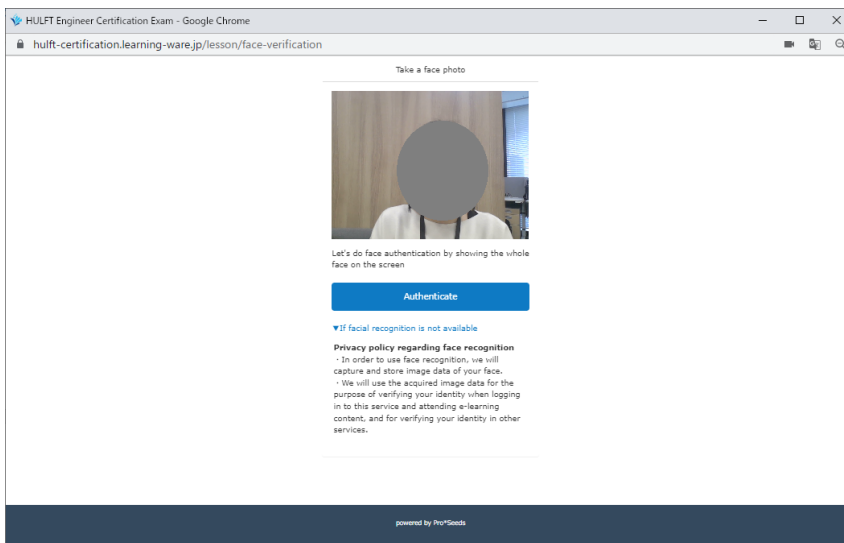
1. The exam page is displayed. Click on the exam name.

The screenshot shows the HULFT website interface. At the top, there are navigation links for 'Top', 'Course', and 'News', along with a user profile icon labeled '(No re...'. Below the navigation, there are three main sections: 'Course', 'Announcements', and 'News'. The 'Course' section displays a list of courses, with the first one, '4.3_DataSpider Servista Basic Engineer Certification Exam', highlighted by a red rectangular box. This course entry includes a progress bar at 0% and a date '2022/04/07 16:41 -'. To the right, the 'Announcements' section contains contact information for the HULFT Engineer Certification Office and instructions for those who passed the exam. The 'News' section at the bottom indicates there is no corresponding data.

2. The exam details page is displayed. Click the exam name to go to the start page.

The screenshot shows the exam details page on the HULFT website. The page title is '4.3_DataSpider Servista Basic Engineer Certification Exam'. Below the title, there is a progress bar at 0% and a search bar with a 'Search' button. The main content area is titled 'Course attendance information' and contains a table with the following details: Course category (No category), Course period (2022/04/07 16:41 to), and Times of learning (0 time(s)). Below the table, there is a red box highlighting the exam name '4.3_DataSpider Servista Basic Engineer Certification Exam'. At the bottom, there is a section for downloading the certification logo, with a link labeled 'Download certification logo [Link will be activated after passing]' and a file named 'DSSBE_4.3_logo.zip'. A 'Back to the list' button is located at the bottom right.

3. A new window will open. Take a photo of your face and authenticate it.



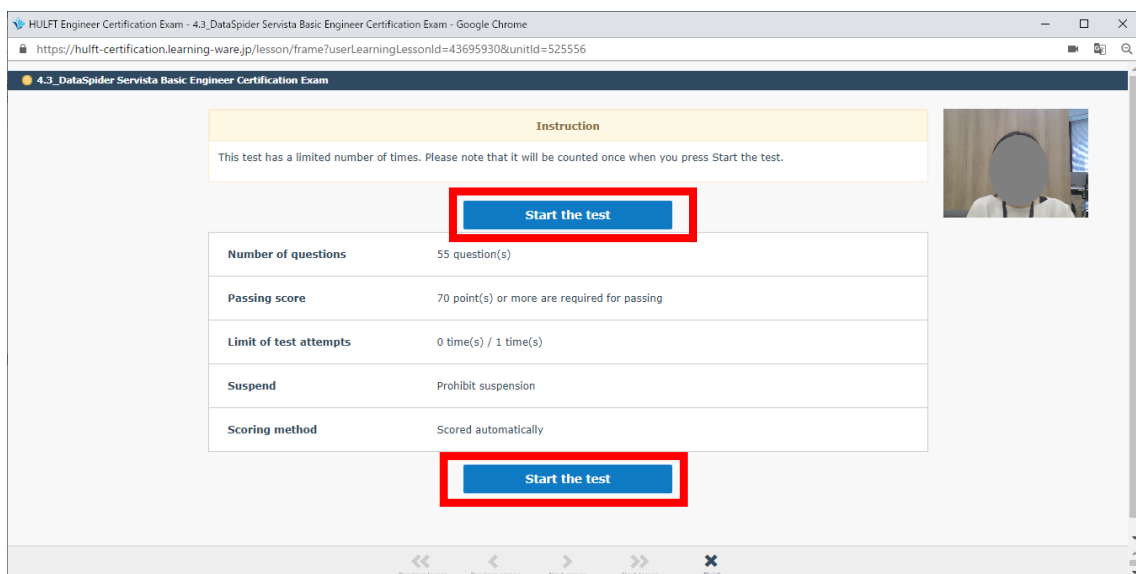
4. This is the exam start page. Press "Start the Test" to start.

caution

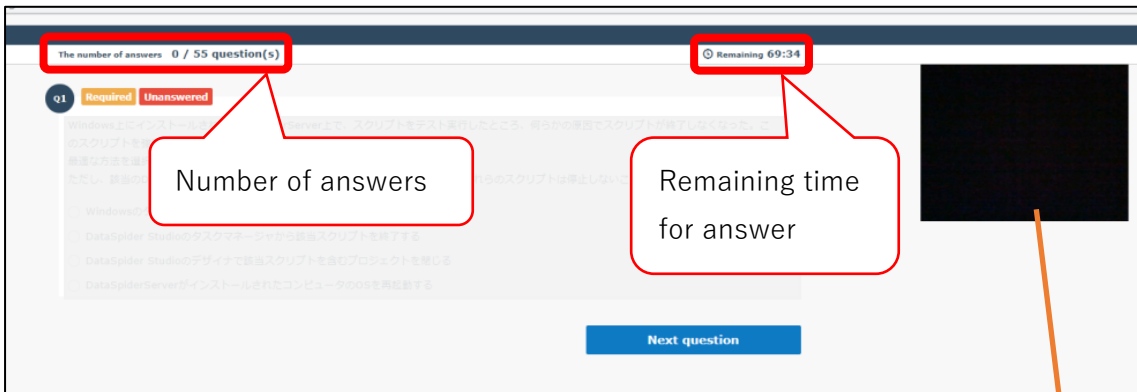
When you click "Start the Test", the "Limit of test attempts" will be counted.

If you interrupt the exam, you are considered to have abstained from the exam.

It is not possible to carry out the continuation of the exam. Please apply for the exam again.



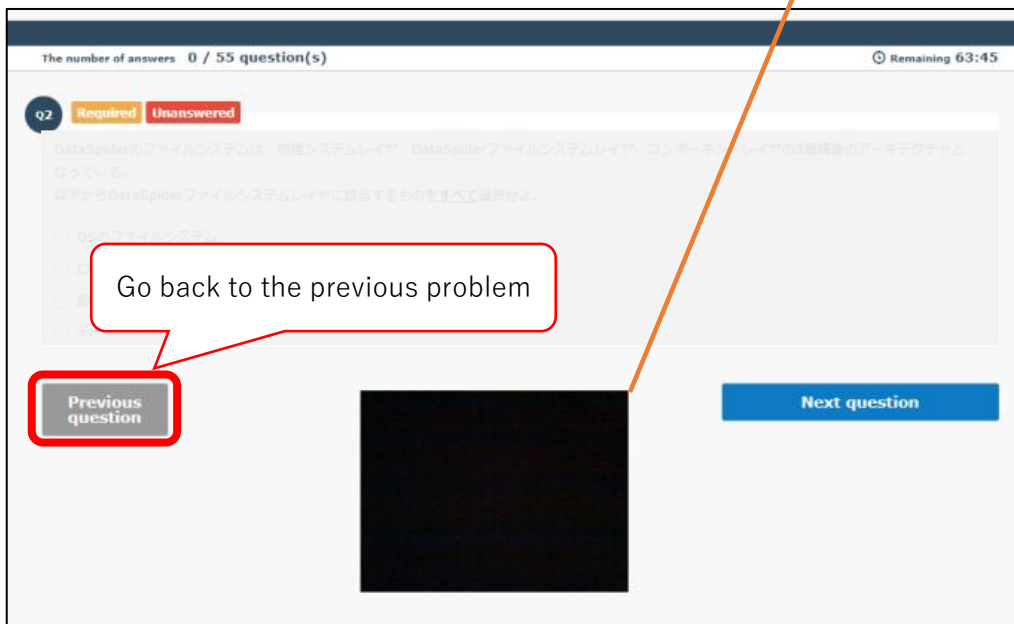
5. One question is displayed on each screen.
Please pay attention to the time limit when answering.



Number of answers

Remaining time for answer

You can move the position of the face recognition frame by dragging.

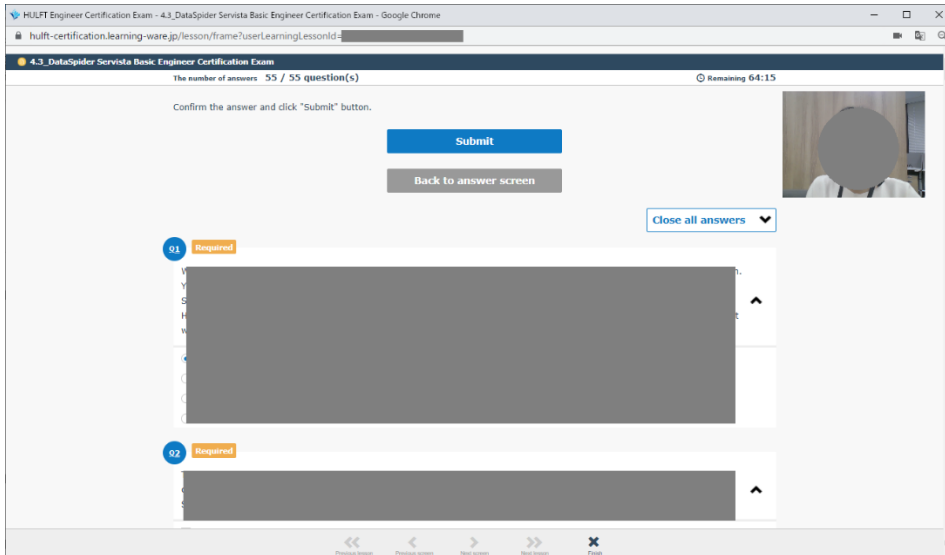


Go back to the previous problem

Previous question

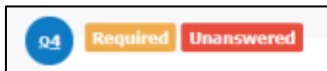
4. Submitting answers and displaying results

1. When all the answers are completed, the following will be displayed. Check your answer.



note

Unanswered questions are displayed as shown below.



2. If you want to fix it, click the number.

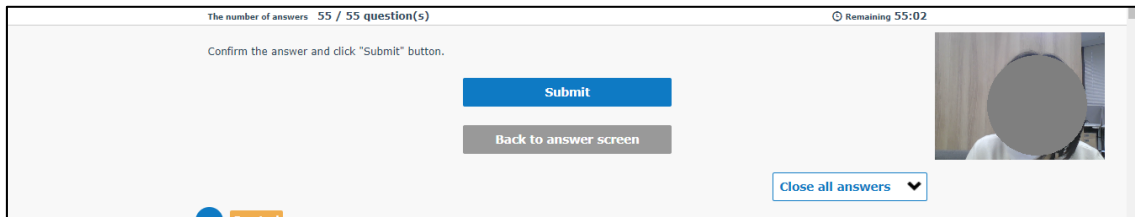


The corresponding page is displayed.

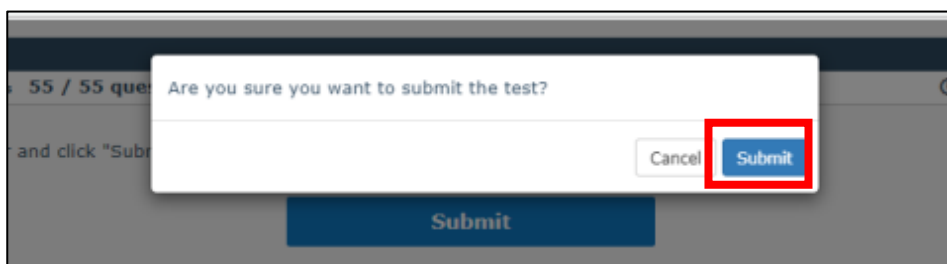


3. Click "Confirm" when you have finished making corrections. You will be returned to the confirmation page.

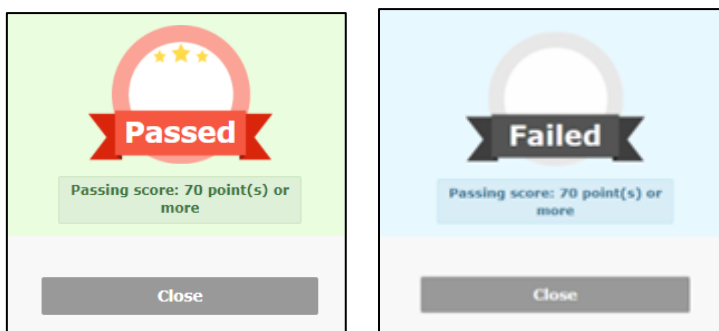
4. Confirm the answer and click "Submit" button.



5. If the following is displayed, click "Submit".



6. The pass / fail is displayed.



This is the end of the exam.

note

If you pass, you can download the certificate and certification logo.

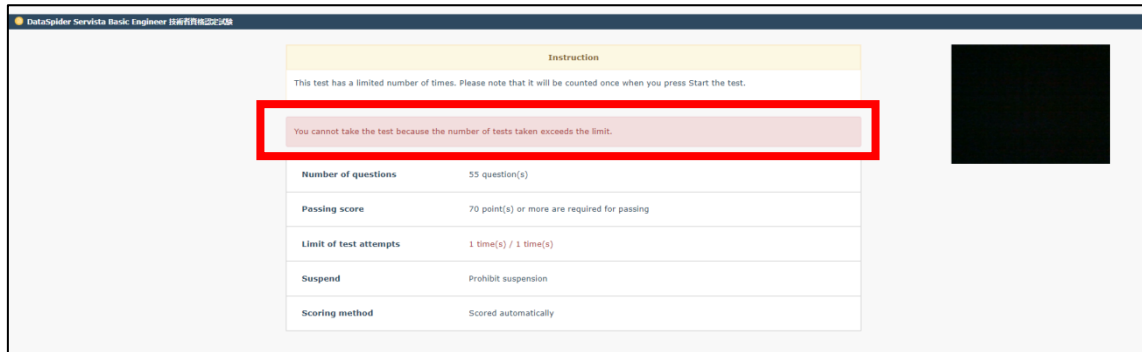
For the procedure, see " Certificate/Certification Logo Download Procedure".

5. After the exam

5 – 1. Limit of test attempts

This exam can only be taken once.

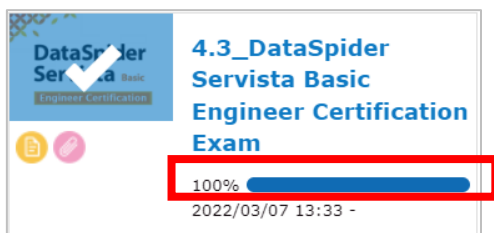
If you withdraw during the exam (such as closing the site), you will not be able to retake the exam.



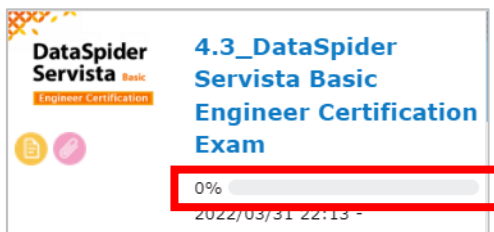
5 – 2. Course completion rate

Only if you pass, the "Course completion rate" will be 100%. If it fails, the display does not change (it remains 0%).

【Pass】



【Fail】



5 – 3. Reconfirmation of results

1. Click "Course".



2. Click "Test result".



3. "Test history" is displayed.



6. Apply for the exam - if you already have an account

1. Connect to this URL.
<https://sales-app.learning-ware.jp/#/1076/1127>
2. “The HULFT Engineer Certification Exam: Terms and Conditions for Using Services” is displayed. Please read it and click [同意する] (this means “agree”).
3. Please click "IF YOU HAVE AN ACCOUNT". The following screen will be displayed. Enter the registered "Login ID" and "Password" and click [次へ] (this means “Next”).

The screenshot shows a mobile application interface titled "お申込" (Application). Under "商品情報" (Product Information), the product name is "DSS Servista Basic". There are two buttons: "初めての方" (First time user) and "IF YOU HAVE AN ACCOUNT" (highlighted with a red box). Below these are input fields for "ログインID" (Login ID) and "パスワード" (Password), with a "次へ" (Next) button at the bottom.

String	Meaning	Overview
ログインID	LoginID	*Your ID
パスワード	Password	*Your Password

4. The procedure after that is the same as the procedure from page 4. After the application completion screen is displayed, make sure you have received two emails.

Thank you for your application [HULFT Engineer Certification]

Notification of Account Registration Information [HULFT Engineer Certification]

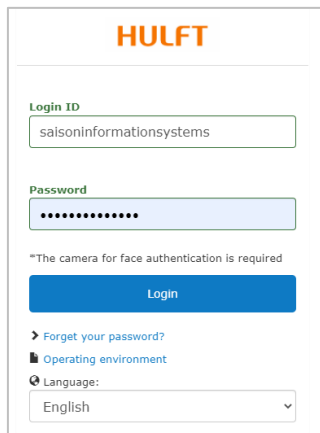
caution

If you do not receive the email after 30 minutes, it may be treated as junk email.

7. Others

7 – 1. Password Reset

1. From the login screen, click [Forget your password?].



HULFT

Login ID
saisoninformationsystems

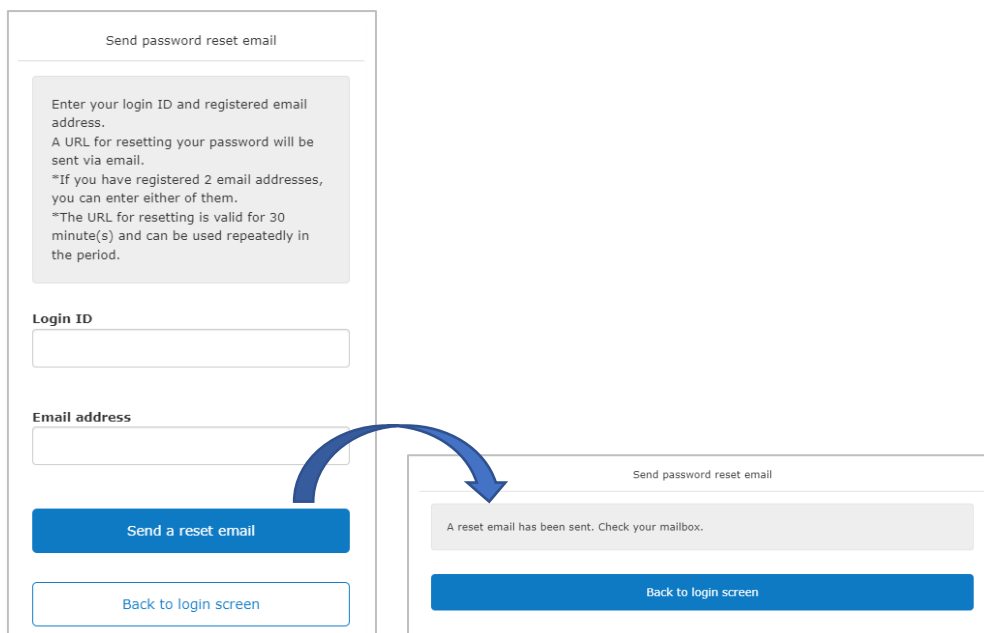
Password
.....

*The camera for face authentication is required

Login

▶ Forget your password?
Operating environment
Language: English

2. Enter your login ID and registered email address.



Send password reset email

Enter your login ID and registered email address.
A URL for resetting your password will be sent via email.
*If you have registered 2 email addresses, you can enter either of them.
*The URL for resetting is valid for 30 minute(s) and can be used repeatedly in the period.

Login ID

Email address

Send a reset email

Back to login screen

Send password reset email

A reset email has been sent. Check your mailbox.

Back to login screen

3. You will receive an email with the subject "Reset password". Follow the procedure to reset the password.

caution

If you do not receive the email after 30 minutes, it may be treated as junk email.

7 – 2. If you forget your login ID

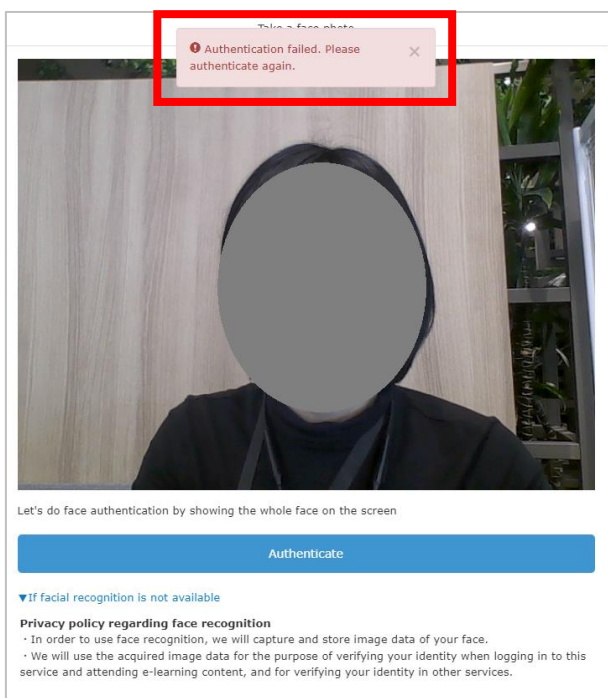
Please contact us (HULFT Engineer Certification Office) with the following information.

- **Registered name**
- **Registered email address**

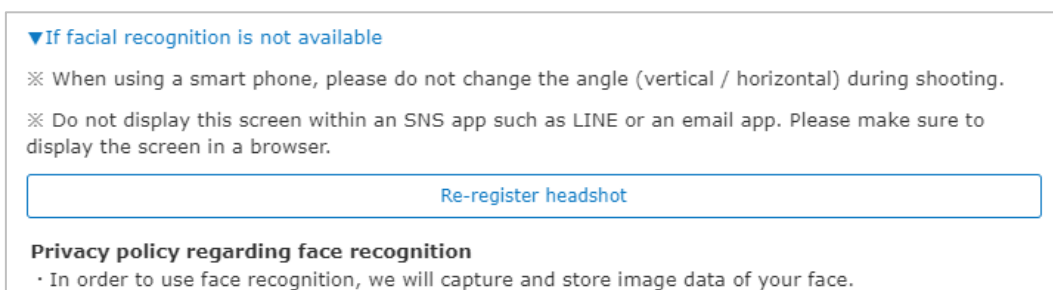
HULFT Engineer Certification Office

Email: hulft_certify@hulft.com

7 – 3. If you get an error with face recognition

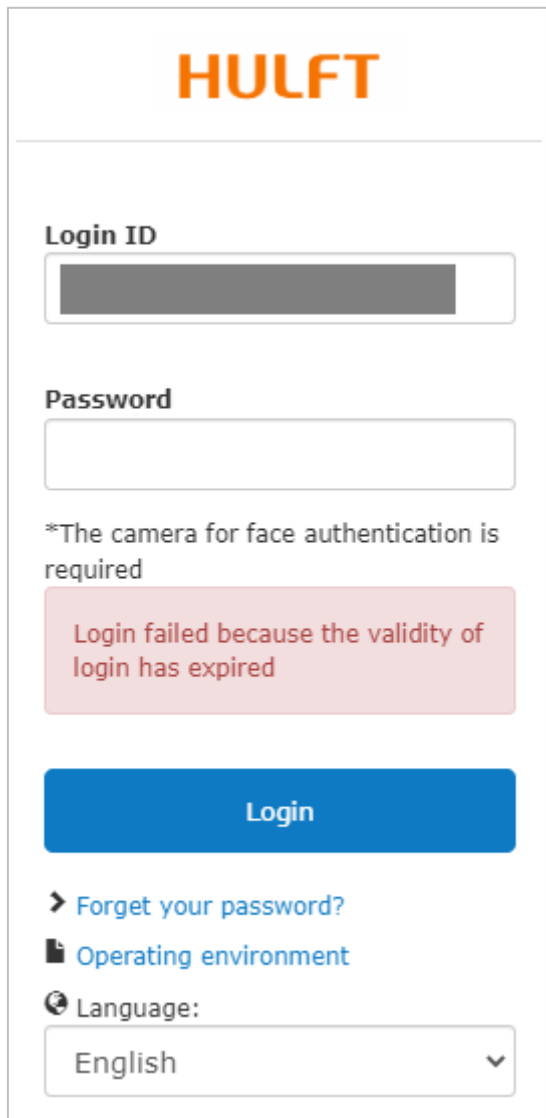


1. Click "If facial recognition is not available". The following display will appear.



2. Execute "Re-register headshot".

7 – 4. If your account has expired



The screenshot shows the HULFT login interface. At the top is the HULFT logo in orange. Below it are two input fields: 'Login ID' (containing a greyed-out ID) and 'Password'. A red error message box states: '*The camera for face authentication is required' and 'Login failed because the validity of login has expired'. Below the error is a blue 'Login' button. At the bottom, there are links for 'Forget your password?', 'Operating environment', and a 'Language:' dropdown menu set to 'English'.

Please contact us (HULFT Engineer Certification Office) with the following information.

- **Your Login ID**
- **Registered name**
- **Registered email address**

HULFT Engineer Certification Office
Email: hulft_certify@hulft.com