

July 21, 2021 Saison Information Systems Co., Ltd. HULFT Business Unit

## Announcement of Periodic Maintenance: HULFT-WebConnect

Dear Customers,

HULFT Move knowledge. Move markets.

This is to inform our users of the following maintenance operation on HULFT-WebConnect. We apologize for any inconvenience, and thank you for your patience and understanding.

## 1. Summary

We will perform the revision upgrade of HULFT-WebConnect from Ver.3.0.1 to Ver.3.0.2.

## 2. Schedule

From Monday, August 23, 2021 02:00 A.M. to Monday, August 23, 2021 05:00 A.M. JST

## 3. Scope of Impact

The maintenance may cause the following to occur.

License registration or update as well as file transfer might fail during maintenance, because connections to the HULFT-WebConnect service might be instantaneously disrupted.

Therefore, please refrain from performing license registration or update as well as file transfer during the scheduled maintenance time.

If the connection with Agent or D-Client is severed, these modules will attempt to reconnect to HULFT-WebConnect. However, depending on the environment in which either Agent or D-Client is installed, reconnection to HULFT-WebConnect might fail and Agent or D-Client might be suspended.

After the maintenance is complete, please check the connection status of Agent on the Agent Connection Status screen of the HULFT-WebConnect Management Console. If you use D-Client, check the status of the connection in the D-Client Settings screen.

If Agent or D-Client has stopped during the maintenance, please restart them as needed.

We will inform our users that the maintenance is complete by displaying the maintenance end time in Maintenance Info on the footer of the HULFT-WebConnect Management Console.