February 26, 2021

To Our Valued Customers:

Saison Information Systems Co., Ltd.
HULFT Business Unit

### Announcement of Migration of Technical Support Service Level and Products for End of Technical Support Service

As we have previously announced on our website, Standard Support for some products will be migrated to Limited Support in 2022, and Limited Support for some products will end in 2022. We would like to inform you again of the following.

We hope that the following information will help you make your future migration plan. If you presently use HULFT6 and HULFT7, please upgrade the version to HULFT8 for more secure, safe and convenient use.

Limited Support is an extended service for products of which Support Service ended and offers a different support level. Please note that the fee of Limited Service is 1.5 times that of Standard Support. Please read *3 for HDC-EDI Base.

We will continuously strive to expand our valuable software group, and we appreciate your continued support and patronage.

### 1. Products for Migrating from Standard Support to Limited Support in 2022

| Product Type | Product Name | Standard Support Expiry Date | Limited Support Expiry Date *1, *2 |
|---|---|---|---|
| HDC-EDI Base | HDC-EDI Base Ver.4 | 3/31/2022 | 3/31/2024 *3 |
| HULFT7 | HULFT7 for NSK | 3/31/2022 | 3/31/2027 |
| | HULFT7 for MSP | 6/30/2022 | 6/30/2027 |
| | HULFT7 for XSP | | |
| HULFT-WebFT | HULFT-WebFT Ver.2 | 7/31/2022 | 7/31/2027 |

＊1  Limited Support is an extended service for products of which Support Service ended and offers a different support level.

＊2  Standard Support fee of Limited Service is 1.5 times that of Standard Support excluding for HDC-EDI .
The fee will be changed when the maintenance contract is renewed the day after Standard Support ended.

＊3  Limited Support fee is 25% of product standard price for annual technical support (for business hours only) and 40% of product standard price for 24/7/365 support.
The fee will be changed when the maintenance contract is renewed the day after Standard Support ended.

## 2. Products for Ending Technical Support Service in 2022 (HULFT Products)

| Product Type | Product Name | Limited Support Expiry Date *1, *2 |
|---|---|---|
| HULFT-DataMagic | DataMagic Ver.1 | 3/31/2022 |
| HULFT6 | HULFT6 for Mainframe Type OS390 | 9/30/2022 |
| | HULFT6 for Windows | |
| | HULFT6 for UNIX | |
| | HULFT6 for zLinux | |
| | HULFT6 for Linux | |
| | HULFT6 for OS400 | |
| HULFT6e | HULFT6e for Windows | 9/30/2022 |
| | HULFT6e for UNIX | |
| | HULFT6e for Linux | |
| | HULFT6e for OS400 | |
| HULFT Manager | HULFT6 Manager | 9/30/2022 |
| | HULFT6e Manager | |
| HULFT6　関連製品 | HULFT Data Warehouse Server　*4 | 9/30/2022 |
| | HULFT Internet Installer　*4 | |
| | HULFT Data Conversion　*4 | |
| | HULFT Firewall　*4 | |
| HULFT5 | HULFT5 for Mainframe VOS | 9/30/2022 |
| | HULFT5 for Himalaya NSK | |
| HULFT5　関連製品 | HULFT Data Conversion Ver.5 MVS　*4 | 9/30/2022 |
| | HULFT Data Conversion Ver.5 XSP　*4 | |
| | HULFT Data Conversion Ver.5 AS/400　*4 | |

*4　There is no replacement product.

## 3. End Date of Technical Support for Each Product

End date of technical support service for each product has been announced on our below website.

Please check the support end date for each product and consider upgrading to the latest version.

- ■ Expiry Date of HULFT Products Technical Support Service:
  URL: https://www.hulft.com/download_file/10637
- ■ Notice of End of Sales and Support for DataSpider Servista:
  URL: https://www.hulft.com/support/dss-lifecycle (Japanese only)
- ■ Notice of End of Sales and Support for HDC-EDI Base Ver.4:
  URL: https://www.hulft.com/download_file/13169 (Japanese only)

## 4．Inquiries Regarding This Announcement

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