August 1, 2018

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<u>What is affected on DataSpider Servista kintone adapter by the disabled support
for encrypted connections to kintone via TLS 1.0</u>

Dear Customers,

Cybozu, Inc. announced disabling support for the use of TLS 1.0 for encrypted connections to
kintone starting on June 10, 2018.

Because DataSpider Servista versions 3.1 and 3.2 use TLS 1.0 for encrypted connections to
kintone and therefore it is affected by the deprecation of support for TLS 1.0, please take time to
read the following instructions about the possible required updates.

1. Affected Product Versions

- DataSpider Servista Advanced Server Package 3.1 through 3.2 SP4
- DataSpider Servista Basic Server Package 3.1 through 3.2 SP4
- DataSpider Servista Select 3.1 through 3.2 SP4

2. Scope of Impact

- kintone adapter

3. Updates Required in the Future

The required updates differ depending on the product version you are using.

For details, see the descriptions below.

[1] If you are using DataSpider Servista 3.2

A patch module for encrypted connections using TLS1.2, which is a protocol version
higher than TLS 1.0, was released on October 27, 2017.

The patch can be downloaded from myHULFT.

The method of applying the patch is as follows:

(1) Stop the DataSpider Servista instance that is running.

(2) Backup the module described in the section about the patch.

(3) Apply the patch to the server module.
Overwrite the $DATASPIDER_HOME/server folder with the server folder.

(4) Start DataSpider Server and DataSpider Studio.

Note:

To restore the environment to the state before the patch application, delete the
newly stored module and place the module backed up in the step (2) again.

[2] If you are using DataSpider Servista 3.1

Please consider upgrading to DataSpider Servista 4.1 or higher.

Note that if you attempt to disable the TLS1.0 encryption when a connection with it is alive, kintone will become non-connectable.

[Remarks]

Cybozu, Inc. posted the announcement about disabling support for the use of TLS 1.0 for encrypted connections to kintone in the following article:

https://cs.cybozu.co.jp/2017/006411.html

Article title: Deprecation of support for TLS 1.0 encryption

(Japanese text only)