

October 17th, 2018

(Revision Date: November 21th, 2018)

Dear Valued Customers:

SAISON INFORMATION SYSTEMS CO., LTD.

HULFT Division

About the Problem of the Process Beginning from a Cell that does not match the Character Strings Specified in the Starting Conditions

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We discovered a problem in both of the "Read from Sheet" and the "Writing" in the Excel adapter that the process will read or write from a cell that does not match the character strings specified in the starting conditions.

Regarding this issue, we will explain the information in details.

For customers who use it, please check the note below and respond to this matter.

— Note —

1. Applicable Products and Versions

- DataSpider Servista Advanced Server Package 2.4.0 - 4.1 SP5
- DataSpider Servista Basic Server Package 2.4.0 - 4.1 SP5
- DataSpider Servista Select 2.4.3 - 4.1 SP5
- DataSpider Cloud 1.2
- DataSpider for Tableau 4.0 SP1
- DataSpider Mini for Excel 4.0 SP1
- DataSpider Servista with Software Protection 4.0 SP1 - 4.1 SP1

2. Impact Range

- Excel Adapter
 - Read from Sheet
 - Write

3. Phenomenon

(1) Read from Sheet

If it applies to the occurrence condition, the Start Position of reading the value will be a cell other than the one that matches the character strings specified in the Starting conditions.

(2) Write

If it applies to the occurrence condition, the Start Position of writing the value will be a cell other than the one that matches the character strings specified in the Starting

conditions.

4. Occurrence Condition

It will occur if you perform a process that meets both of the following conditions per process and the common conditions.

1. Conditions per process

(1) Read from Sheet

The [Specify reading starting condition] is checked in the [Start/End condition] tab and the [From cell that matches specified string] is selected in the [Start condition].

(2) Write

The [Specify Writing Position] is checked in the [Writing Settings] tab and the [Condition to Specify Starting Cell] is selected in the [Specify Value of Starting Cell].

2. Common Condition

- As the reading or the writing target, the excel book (the extension of the book is either ".xlsx" or ".xlsm") is specified.
- The internal data of the excel book is in the specific status(*).
 - ※ If the excel book meets the conditions in order to have the internal data dependent, this problem will occur every time.
 - ※ The internal data status will not be displayed in the Excel application. Therefore, the Excel book in which the problem occurs from the Excel application cannot be specified.

5. Workaround

Unfortunately, there is no workaround.

6. Future Support

Data Spider Servista 4.1 SP6 that includes a fix to this problem will be released at the beginning of January 2019.

For dataspider cloud, we are considering release schedule of fix patch.

For customers who are in urgent and using a product other than the above, please inquire about it to your contracted support desk.

[Revision History]

October 17th, 2018	First Edition Created
October 18th, 2018	4. The displaying item name of the occurrence condition is fixed from English to Japanese
November 21st, 2018	<ul style="list-style-type: none">• Added details about the problem will also occur with the "Write" in the following section:<ul style="list-style-type: none">• The Title of the Document Notice• 2. Impact Range• 3. Phenomenon• 4. Occurrence Condition (※)<ul style="list-style-type: none">※The description of the occurrence condition for the "Read from Sheet" is identical to the previous version.• Added products other than DataSpider Servista to the following sections:<ul style="list-style-type: none">• 1. Applicable Products and Versions• 6. Future Support