

March 2020

To Our Valued Customer;

SAISON INFORMATION SYSTEMS Co., Ltd.
HULFT Division

Notice About the Trial Version Support Due to the COVID-19

We want to thank you for being a customer. We value the trust you have put in our HULFT/DataSpider tech support service and would like to thank you for that.

Considering the Government general policy about the prevention of the COVID-19 infection and valuing our customer's business, we will extend the term of use and the available inquiry period for the trial version. The purpose is for you to try out each of our products without any problem.

Best regards,

1. Applicable Products

Applicable Products

- HULFT and its associated products
HULFT/HULFT Manager/HULFT IoT/HULFT-HUB/Data Magic/WebFileTransfer
- DataSpider and its associated products
DataSpider Servista/DataSpider Servista WSVersion /PIMSYNC/Thunderbus

※Any customer using the trial version that is not listed in the applicable products and would like to extend the term of use of the trial version as well as extending the period available for an inquiry, please inquire about it to the following trial version inquiry contact.

Trial Version Inquiry Contact :

hulftest@hulft.com

2. Eligible Customers

Among customers using the trial version, a customer who has applied for it from December 1st, 2019 through March 31st, 2020, will be available.

3. Support Description

Eligible customers can extend the term of use and an inquiry period until June 30th, 2020, by following the details for each product described below:

※The term of use of HULFT and its associated product would be extended until May 31st, 2020.

- HULFT and its associated products

By uninstalling/reinstalling the trial version.

※Please refer to the manual of each product for the reinstallation procedure.

We will also extend the term of an inquiry period, and no application is necessary.

- DataSpider and its associated products

We will add the number of times that you can reissue the product key upon using the trial version.

※By using the reissued product key, the trial period will extend.

We will also extend the term of an inquiry period, and no application is necessary.

※Depending on the situation in Japan, the contents and extension period may change.

End