

October 17th, 2018

Dear Valued Customers:

SAISON INFORMATION SYSTEMS CO., LTD.  
HULFT Division

**About the Problem of the Reading Process Beginning from a Cell Other than the one that Matches the Character Strings Specified in the Starting Conditions**

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We discovered the problem of the reading process beginning from a cell other than the one that matches the character strings specified in the starting conditions.

Regarding this issue, we will explain the information in details.

For customers who use it, please check the note below and respond to this matter.

- Note -

1. Applicable Products and Versions

- DataSpider Servista Advanced Server Package 2.4.0 - 4.1 SP5
- DataSpider Servista Basic Server Package 2.4.0 - 4.1 SP5
- DataSpider Servista Select 2.4.3 - 4.1 SP5

2. Impact Range

- Excel Adapter
  - Read from Sheet

3. Phenomenon

If it applies to the occurrence condition, the Start Position of reading the value will be a cell other than the one that matches the character strings specified in the Starting conditions.

4. Occurrence Condition

It will occur if the "Read from Sheet" is executed when all the following conditions are met:

- For the reading target, an excel book (the extension of the book is either ".xlsx" or ".xlsm") is specified.
- In the [Start/End Condition] tab, "Specify reading start condition" is checked and "From cell that matches specified string" is selected for the [Start condition].
- The internal data of the excel book is in the specific status(\*).

※ If the excel book meets the conditions in order to have the internal data dependent, this problem will occur every time.

※ The internal data status will not be displayed in the Excel application. Therefore, the Excel book in which the problem occurs from the Excel application cannot be specified.

5. Workaround

Unfortunately, there is no workaround.

6. Future Support

DataSpider Servista 4.1 SP6 that includes a fix to this problem will be released at the beginning of January 2019.

For customers who are in urgent, please inquire about it to your contracted support desk.

[Revision History]

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