

March 26th, 2025

To Our Valued Customers;

SAISON Technology Co., Ltd.
HULFT Technical Support Center

About the Consolidation of English Contact Center for HULFT Technical Support Services

Thank you for using our HULFT Technical Support Service.

We would like to inform you that we will be consolidating our English-speaking telephone support services into our web and email channels.

We sincerely appreciate your continued patronage of HULFT Technical Support Services.

– Note –

1. Overview

In consideration of customer trends, we will consolidate the English-speaking telephone support services for HULFT Technical Support Services into our web and email support channels.

We will continue to expand the content of our well-received English technical support website and technical FAQ to enhance customer convenience.

*Login is required to access the technical support site.

For English inquiries, please continue to utilize our web and email support channels.

2. Schedule

- Effective June 30, 2025, at 5:00 PM (JST)

*Please note that after this date, English support via telephone will no longer be available.

End

【Revision History】

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| March 26 th , 2025 | First Edition Created |
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