February 5th, 2025

To Our Valued Customers;

SAISON Technology Co., Ltd.
HULFT Technical Support Center

Regarding the Issue of ZIP Files Being Created Without Compression in the DataSpider Servista File Operation Adapter's ZIP Compression Process

Thank you for using our HULFT Technical Support Service.

We would like to inform you that we have identified an issue in DataSpider Servista where ZIP files created through the file operation adapter's ZIP compression process are generated without compression.

If you are using the file operation adapter's ZIP compression process, please review the following details:

－Note－

1. **Affected Products and Versions**
   - DataSpider Servista Advanced Server Package 4.5 or newer versions
   - DataSpider Servista Basic Server Package 4.5 or newer versions
   - DataSpider Servista Select 4.5 or newer versions
   - DataSpider Servista with Software Protection 4.5

2. **Scope of Impact**
   - File Operation Adapter

3. **Issue Occurrence**
   When files or directories are compressed using the ZIP compression process, the resulting ZIP file is created without compression (Compression method is in the STORED state).
   As a result, the size of the created ZIP file remains the same as the original files or directories before compression.

4. **Occurrence Conditions**
   This issue occurs consistently whenever files or directories are compressed using the ZIP compression process.

5. **Workarounds**
   There is no workaround available.

6. Future Supports

We plan to provide a patch module addressing this issue for the service pack of the following DataSpider Servista version:

The release date for the patch module will be announced in a subsequent update.

- DataSpider Servista 4.5 SP1

If early resolution is required, we can provide an advanced-release module.
Customers who wish to request this module should contact their technical support service representative.

■About the Advanced-Release Module
The advanced-release module is provided for early delivery and focuses mainly on fixing the identified issue with minimal verification. Therefore, it has the following limitations compared to the official patch module:

・Verification Scope:
Only the functionality related to the fix is tested.

・Support Services:
Environments where the advanced-release module is applied will still be eligible for support services.
However, if individual issues arise with the advanced-release module, you may need to wait for the official patch module. We appreciate your understanding in this matter.

7. Contact for Inquiries Related to This Information

Please contact your technical support service representative for further inquiries.

End

【Revision History】

February 5th, 2025	First Edition Created