

Announcement of Emergency Maintenance and Periodic Maintenance:
HULFT-WebConnect

Dear Customers,

This is to inform our users of the following maintenance operation on HULFT-WebConnect. In addition, periodic maintenance on HULFT-WebConnect, originally scheduled for Monday, August 19, 2019, is now canceled. We decided to cancel maintenance operations after determining that periodic maintenance is not required at this time.

We apologize for any inconvenience and thank you for your patience and understanding.

1. Summary

We will perform a security update for application servers in Singapore region that are used by the HULFT-WebConnect service.

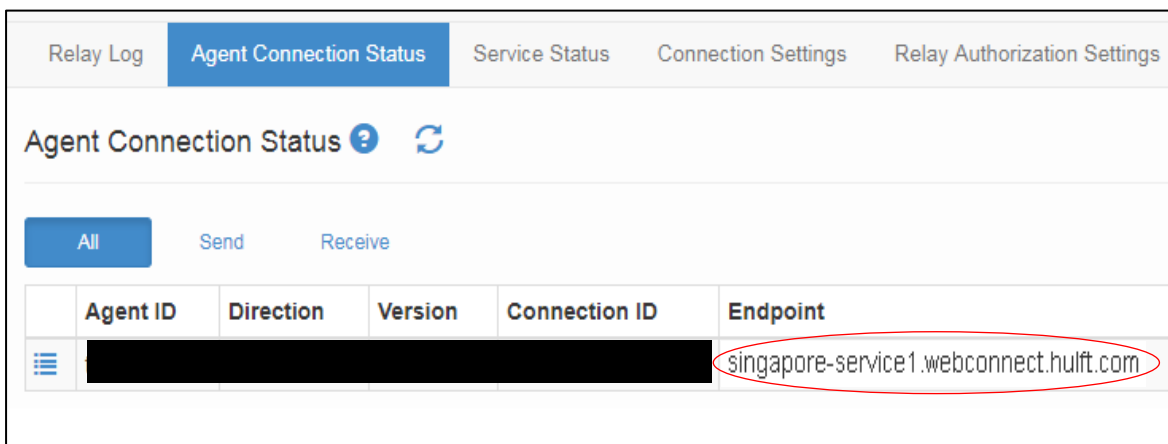
Note: This maintenance is performed in response to the announcement from the cloud service provider.

2. Schedule

From Monday, July 29, 2019 02:00 a.m. to Monday, July 29, 2019 03:00 a.m. JST

3. Scope of Impact

When the following Endpoint name shown on the HULFT-WebConnect Management Console, the application server is subject to maintenance.



Relay Log	Agent Connection Status	Service Status	Connection Settings	Relay Authorization Settings
Agent Connection Status ? ↻				
All	Send	Receive		
Agent ID	Direction	Version	Connection ID	Endpoint
				singapore-service1.webconnect.hulft.com

The maintenance may cause the following to occur.

File transfers might fail during maintenance, because connections to the HULFT-WebConnect service might be instantaneously disrupted. Therefore, please refrain from performing file transfers during the scheduled maintenance time.

If the connection with Agent is severed, Agent will attempt to reconnect to HULFT-WebConnect. However, depending on the environment in which Agent was installed, reconnection to HULFT-WebConnect might fail and Agent might be suspended.

After the maintenance is complete, please check the connection status of Agent on the Agent Connection Status screen of the HULFT-WebConnect Management Console. If Agent has stopped during the maintenance, please restart Agent.

We will inform our users that the maintenance is complete by displaying the maintenance end time on the footer of the HULFT-WebConnect Management Console.