January 18, 2019 Saison Information Systems Co., Ltd. HULFT Division

Announcement of Maintenance: HULFT-WebConnect

Dear Customers,

This is to inform our users of the following maintenance operation on HULFT-WebConnect. We apologize for any inconvenience and thank you for your patience and understanding.

1. Summary

We will perform a level upgrade from Ver.2.2.0 to Ver.2.3.0.

2. Schedule

From Monday, February 18, 2019 02:00 a.m. to Monday, February 18, 2019 04:00 a.m. JST

3. Scope of Impact and solution

During maintenance, delay or instantaneous interruption of displaying the service site will occur.

File transfers might fail because connections to the HULFT-WebConnect service are instantaneously disrupted during maintenance. Therefore, please refrain from performing file transfers during the maintenance time.

If a connection from an Agent is disconnected by an instantaneous interruption, the connection from the Agent to the HULFT-WebConnect service will be retried. However, depending on the installation environment of the Agent, the Agent might fail to reconnect to HULFT-WebConnect and then stop.

If an Agent stops, please restart the Agent.