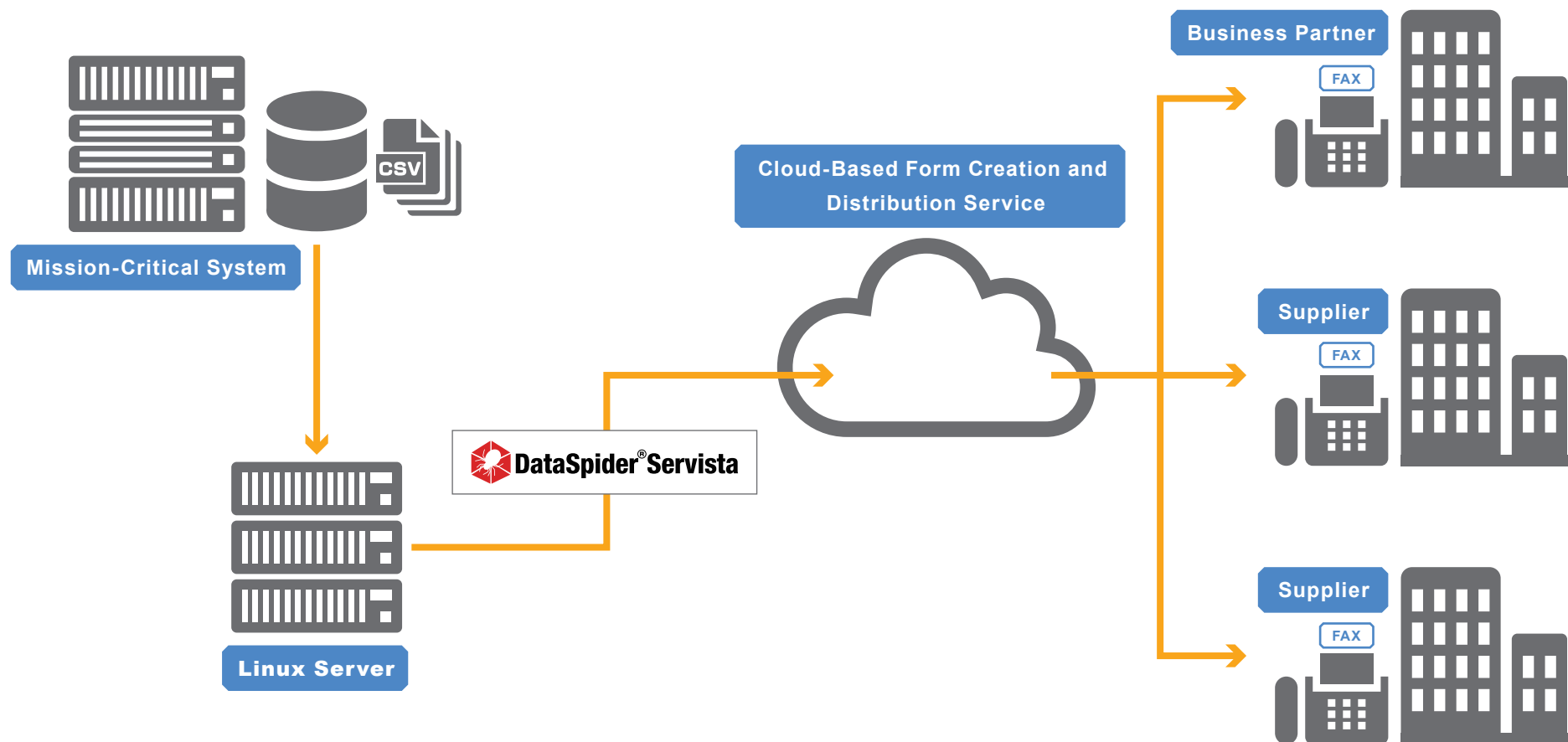# Integration of the Mission-Critical System with a Cloud-Based Form Distribution Service

Industry: Manufacturing

DataSpider®Servista

Mission-Critical System

CSV

Linux Server

DataSpider®Servista

Cloud-Based Form Creation and Distribution Service

Business Partner — FAX

Supplier — FAX

Supplier — FAX

Purpose of introducing HULFT products

To reduce management labor hours and suppliers' labor hours by eliminating the fax server and linking the mission-critical system with a cloud-based form distribution service to automate form distribution.

Issues prior to introducing HULFT products

The company was using an aging fax server, and experienced notable transmission delays as a result. Transmission errors had also increased, and as a result, many labor hours were necessary to confirm transmission, and great inconvenience was caused to the intended recipients.

Effect of introducing HULFT products

The processing time for batch transmissions decreased by 90%. Transmission errors were eliminated, and labor hours spent dealing with errors, as well as the labor hours the company's suppliers spent dealing with such issues, notably decreased.