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Saison Information Systems Co., Ltd.
HULFT Division

Support for TLS 1.2 in DataSpider Servista Mail adapter

Dear Customers,

Thank you for using our Technical Support Services.

Because DataSpider Servista must align with the enforced security requirements on the destination side, its Mail adapter will be applied the enhancement of connections using TLS 1.2.

If you are currently using or consider using the adapter, please take time to read the following instructions.

1. Affected Product Versions

- DataSpider Servista Advanced Server Package 3.2 through 4.1
- DataSpider Servista Basic Server Package 3.2 through 4.1
- DataSpider Servista Select Server Package 3.2 through 4.1

2. Scope of Impact

- Mail adapter

3. Updates Required in the Future

DataSpider 4.1 SP4 supports encrypted connection using TLS 1.2 in the Mail adapter.

A. Release Date

DataSpider 4.1 SP4 is released on July 4, 2018.

B. Method of Application

[1] If you are using Version 4.1

Please consider applying DataSpider 4.1 SP4.

DataSpider 4.1 SP4 can be downloaded from myHULFT.

Note: The support for the use of TLS 1.2 in the Mail adapter is released for DataSpider Servista 4.1.

[2] If you are using Version 4.0 or Version 3.2

If the support for TLS1.2 in the Mail adapter is necessary, please consider upgrade to DataSpider Servista 4.1.

Note that if you are having a trouble with upgrading to DataSpider Servista 4.1, please contact the support program you subscribe to.