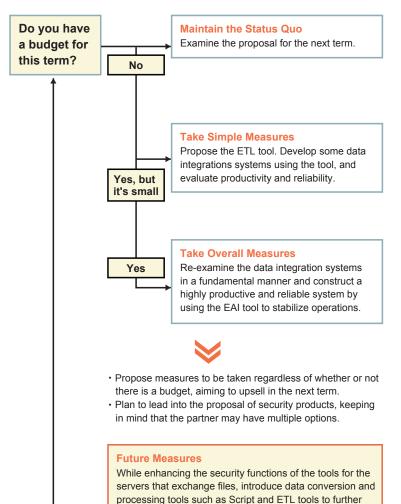
## **Customer Questionnaire for Data Integration**

Date	
Customer Name	
Customer PIC	

		Questions	Answers
	Q1	Have you developed a program for integrating data among systems?	Y/N
	Q2	To what extent do you already integrate data or do you want to integrate data?  (a.) Code conversion (b.) Extraction and processing of data (c.) Direct application interface (database updates, etc)	a / b / c
	Q3	Is the data integration system that you have developed or want to develop a dedicated or a general-purpose system?	dedicated general
Confirmation of the Solutions to Be Proposed	Q4	What are the development and maintenance costs for the data integration system that you have developed or want to develop?	\$ / year
	Q5	Is the data integration system that you have developed or want to develop reliable?	Y/N
	Q6	Do you need a data integration system or systems to be developed every year? (If so, how many?)	Y / N system(s)
	Q7	Do you have employees with the know-how to construct a data integration system? (If so, how many?)	Y / N people
Labor Hours and Costs for Daily Operations	Q8	Are you capable of undertaking rapid development?	Y/N
Daily Operations	Q9	Are you capable of undertaking reliable development? (Have you saved relevant documents, etc.?)	Y/N
	Q10	Are you training human resources to maintain the data integration system?	Y/N
Reasons for and Costs of Failure	Q11	Has your data integration system ever experienced the following problems?  • Files or data cannot be sent.  • Transmission of data is suspended.  • The transferred data becomes garbled.	Y/N
	Q12	How often do these problems occur each month and how long, on average, does each one last?	Times Hours

ETL Tool; DataMagic

EAI Tool; Data Spider Servista



promote automation.