

Customer Questionnaire for Data Integration

Date	
Customer Name	
Customer PIC	

ETL Tool ; DataMagic
EAI Tool ; Data Spider Servista

	Questions	Answers
Confirmation of the Solutions to Be Proposed	Q1 Have you developed a program for integrating data among systems?	Y / N
	Q2 To what extent do you already integrate data or do you want to integrate data? (a.) Code conversion (b.) Extraction and processing of data (c.) Direct application interface (database updates, etc..)	a / b / c
	Q3 Is the data integration system that you have developed or want to develop a dedicated or a general-purpose system?	dedicated general
	Q4 What are the development and maintenance costs for the data integration system that you have developed or want to develop?	\$ / year
	Q5 Is the data integration system that you have developed or want to develop reliable?	Y / N
Labor Hours and Costs for Daily Operations	Q6 Do you need a data integration system or systems to be developed every year? (If so, how many?)	Y / N system(s)
	Q7 Do you have employees with the know-how to construct a data integration system? (If so, how many?)	Y / N people
	Q8 Are you capable of undertaking rapid development?	Y / N
	Q9 Are you capable of undertaking reliable development? (Have you saved relevant documents, etc.?)	Y / N
	Q10 Are you training human resources to maintain the data integration system?	Y / N
Reasons for and Costs of Failure	Q11 Has your data integration system ever experienced the following problems? • Files or data cannot be sent. • Transmission of data is suspended. • The transferred data becomes garbled.	Y / N
	Q12 How often do these problems occur each month and how long, on average, does each one last?	Times Hours

