

July 21st, 2021

To Our Valued Customers;

SAISON Information Systems Co., Ltd.
Customer Service Center

About Our Product Support Due to the End of Support for Internet Explorer 11

Thank you very much for using our technical support service. We would like to inform you of the impact of the end of support for Internet Explorer 11 on HULFT and related products and our response policy.

For each product, we have listed the latest version supported.

■ HULFT8

There is no other browser other than Internet Explorer that can be used with the HULFT8 Script Option. Support for alternative browsers has not yet been determined. We will update this document when we confirm the date of support.

■ HULFT-WebFileTransfer

The site is compatible with browsers other than Internet Explorer. Please check the compatible browsers and use an alternative browser.

■ HDC-EDI Base/HDC-EDI Manager

No other browser can be used except Internet Explorer.

We are planning to add support for Edge and Google Chrome in the next release of both products.

The release schedule is yet to be determined, but we plan to support it before the end of support for Internet Explorer 11.

■ iDIVO

iDIVO Manager Client (Web) is not compatible with browsers other than Internet

Explorer.

There are no plans to add support for alternative browsers.

Please use the iDIVO Manager Client (Windows), which does not use a browser.

■ **HULFT-WebConnect**

The site is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **HULFT IoT**

The site is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **DataSpider Servista, DataSpider Servista with Software Protection**

The site is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **DataSpider Cloud**

The site is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **PIMSYNC**

The site is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **DataSpider BPM**

The site is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **Thunderbus**

The site is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ How to Check for Supported Browsers

Please refer to the following website for information on compatible browsers. For more details, please refer to "Operating Environment" below:

【Operating Environment】

<https://www.hulft.com/apac>

Select the [Products] menu at the top of the screen, and then select [Operating Environment] from the menu that appears. Select the product name from the [Search by product], and then select the OS and version you are using.

【Revision History】

July 21 th , 2021	First edition created
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End