

April 1, 2026

To Our Valued Customers:

Saison Technology Co., Ltd.

Products for End of Technical Support Service

As we have previously announced on our website, Limited Support for some products will end in 2027. We would like to inform you again of the following.

We will continuously strive to expand our valuable software group, and we appreciate your continued support and patronage.

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1. Products for Ending Technical Support Service in 2027 (HULFTProducts)

Product Type	Product Name	Limited Support Expiry Date
HULFT	HULFT7 for MSP	06/30/2027
	HULFT7 for XSP	06/30/2027
	HULFT7 for NSK	03/31/2027
HULFT-WebFT	HULFT-WebFT Ver.2	03/31/2027

2. Products for Ending Technical Support Service in 2027 (DataSpider ServistaProducts)

Product Type	Adapter Name	Support End Date
DataSpider Servista	DataSpider Servista 4.0	08/31/2027
	SAP BC Adapter	12/31/2027

### 3. Products for Ending Technical Support Service in 2027 (Other)

Product Type	Full Support	Mentenas Support	Assistance Support	Migration Support
DataSpider BPM 2.4	finished	02/29/2024	08/31/2025	02/28/2027

### 4. End Date of Technical Support for Each Product

Please check the end of support date on the Product Lifecycle site. Please consider upgrading to a newer version.

■Product Life Cycle

<https://www.saison-technology.com/service/product/support/new-productpolicy/>

### 5. Inquiries Regarding This Announcement

Please contact us via the form. Japanese only.

<https://www.saison-technology.com/contact/hulft/>

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