

Announcement of Maintenance: HULFT-WebConnect

Dear Customers,

This is to inform our users of the following maintenance operation on HULFT-WebConnect. We apologize for any inconvenience and thank you for your patience and understanding.

1. Summary

We will perform a level upgrade from Ver.2.4.0 to Ver.3.0.0.

2. Schedule

From Monday, August 17, 2020 02:00 a.m. to Monday, August 17, 2020 04:30 a.m.
JST

3. Scope of Impact and solution

File transfers might fail during maintenance, because connections to the HULFT-WebConnect service might be instantaneously disrupted.

Therefore, please refrain from performing file transfers during the scheduled maintenance time.

If the connection with Agent is severed, Agent will attempt to reconnect to HULFT-WebConnect. However, depending on the environment in which Agent was installed, reconnection to HULFT-WebConnect might fail and Agent might be suspended.

After the maintenance is complete, please check the connection status of Agent on the Agent Connection Status screen of the HULFT-WebConnect Management Console. If Agent has stopped during the maintenance, please restart Agent.

We will inform our users that the maintenance is complete by displaying the maintenance end time on the footer of the HULFT-WebConnect Management Console.