

September 29th, 2023

To Our Valued Customers;

SAISON Information Systems Co., Ltd.
HULFT Technical Support Center

Notice of Technical Support Site Maintenance

Thank you very much for using our technical support service.

We will perform maintenance on our technical support site during the following schedule.

Details are as follows.

Some functions will not be available during this time. We apologize for any inconvenience this may cause.

1. Scheduled Shutdown Date and Time

Subject Site : Technical Support Site

URL : <https://www.hulft.com/tech-support>

<https://www.hulft.com/tech-support/en>

<https://www.hulft.com/tech-support/zh>

Shutdown Date: Sunday, November 19, 2023

Time of Shutdown: 2:00 AM - 3:30 AM ※Japan Standard Time

※Please note that access may be temporarily unavailable during the above period.

In that case, please wait a little while and try accessing it again.

2. Reason for Shutdown

System Maintenance of Technical Support Site

3. Range of Shutdown

The following contents provided on the dedicated technical support service website.

- Log in
- Product Information
- Product Manuals※1
- Customer My Page (Inquiry Web Form)
- Technical FAQs (excluding General FAQs)
- Tools

- Mail Magazine Back Numbers
- Inquiries by e-mail※2

※1 Web manual is available for reference.

Japanese: <https://www.hulft.com/help/ja-jp/Home.htm>

English : <https://www.hulft.com/help/en-us/Home.htm>

※2 E-mail receptions are available. We will respond sequentially as soon as the maintenance is completed.

4. Inquiries During Suspended Hours

For inquiries during the shutdown period, please contact us by phone.

※Inquiries require a subscription to the 24-hour support service.

■ For Inquiries Regarding This Announcement

Please contact your technical support service contractor.

【Revision History】

September 29 th , 2023	First edition created
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