May 21st, 2026
Revised Date: November 5th, 2026

To Our Valued Customers;

SAISON Technology Co., Ltd.
HULFT Technical Support Center

Report on issues occurring with SAP Trigger and SAP Adapter in DataSpider Servista

Thank you for using our HULFT Technical Support Service.

We would like to inform you that we have identified issues in DataSpider Servista where data is not transferred as expected when sending and receiving SAP IDoc.

If you are using SAP Trigger and SAP Adapter for SAP IDoc integration, please review the following details:

– Note –

1. Affected Products and Versions

- DataSpider Servista Advanced Server Package 4.4 or newer versions
- DataSpider Servista Basic Server Package 4.4 or newer versions
- DataSpider Servista Select 4.4 or newer versions
- DataSpider Servista with Software Protection 4.4 or newer versions

- DataSpider Servista 5 Advanced Server Package - All versions
- DataSpider Servista 5 Basic Server Package - All versions
- DataSpider Servista 5 International Edition Advanced Server Package - All versions
- DataSpider Servista 5 International Edition Basic Server Package - All versions

*DataSpider Cloud 1.5 is not affected by these issues.

2. Scope of Impact

- Receiving IDoc using SAP Trigger
- Sending IDoc using SAP Adapter

3. Identified Issues and Conditions

The following three issues have been identified:

① DSS-32545

In SAP Trigger, if an IDoc sent from the SAP system contains parent segments that meet all of the following conditions, in the obtained data, each parent segment contains not only its child segments, but the child segments of other parent segments.

- Multiple parent segments with the same name exist.
- One or more child segments have been added to each of the above parent segments.

② DSS-32825

When executing Execute Business Method in SAP Adapter under the following conditions, only the first segment directly under the IDOC_DATA_REC_40 element in the input data is sent, and the second and subsequent segments are not sent.

- [IDoc] is specified in [Interface].
- Multiple segments exist directly under the IDOC_DATA_REC_40 element in the input data.

③ DSS-32896

When executing Execute Business Method in SAP Adapter under the following conditions, segment data is transmitted with incorrect alignment.

- [IDoc] is specified in [Interface].
- Fields with different INTLEN and EXTLEN lengths exist in the segments of the specified IDoc.

4. Workarounds

There are no workarounds available.

5. Future Support

The issues have been fixed in the following DataSpider Servista versions:

Issues ①DSS-32545 and ②DSS-32825
- Applicable Version: DataSpider Servista 5.0.2
- Release Date: August 5th, 2026

Issue ③DSS-32896
- Applicable Version: DataSpider Servista 5.0.3
- Release Date: November 5th, 2026

Customers using a version earlier than DataSpider Servista 5.0.2 are requested to upgrade to the latest version.

6. Contact for Inquiries Related to This Information

Please contact your technical support service representative for further inquiries.

End

【Revision History】

May 21st, 2026	First Edition Created
August 5th, 2026	5. Future Support Updated the fix status and planned actions.
November 5th, 2026	5. Future Support Updated the fix status.