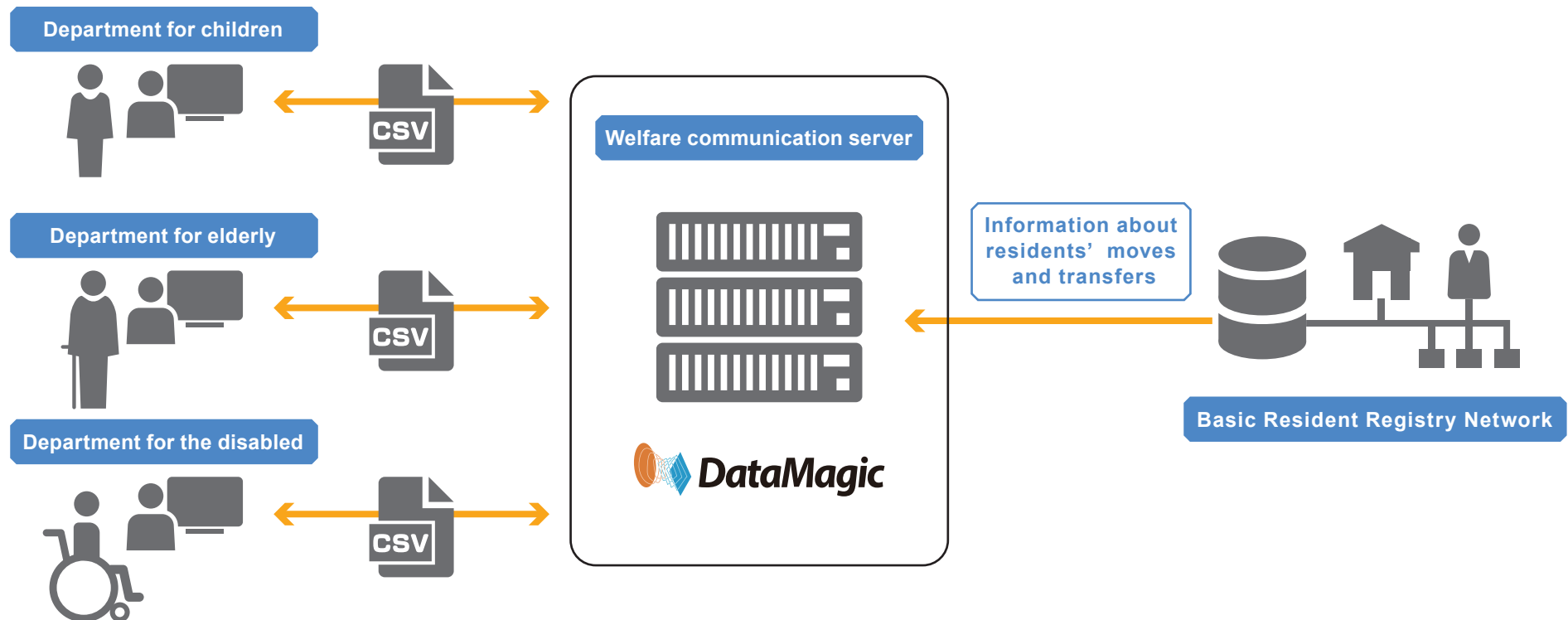


Unify the management of data on welfare-related information

Industry: Local government/Welfare



Purpose of introducing HULFT products

Improve services for citizens by unifying welfare-related information across the different divisions and streamlining related activities within a limited budget.

Issues prior to introducing HULFT products

Welfare administration is highly specialized, and this caused difficulties in sharing welfare-related information across different divisions.

Because the systems were developed on a division basis, developing a new system that integrated welfare-related information would involve an enormous amount of effort and cost.

Effect of introducing HULFT products

Sharing, retrieving, and utilizing welfare-related information has been made possible by transcending the divisional barriers without altering the existing system. Allowing for the collecting information in a unified manner has helped improve services for citizens, such as by drastically reducing the number of waiting hours at the consultation desk.