



November 27th, 2019

Dear Valued Customers:

Saison Information Systems Co., Ltd.
HULFT Division

DataSpider Servista Patch Release Information

Accompanied with kintone API Get Multiple Records API Offset Upper Limit

We want to inform you about the DataSpider Servista patch module release accompanied by kintone API Get Multiple Records API Offset Upper Limit. For customers who use the kintone adapter, please check the information below and make sure to apply the patch module by the upper limit application date that will be announced from Cybozu Corp.

- Detail -

1. Applicable Products and Versions

- DataSpider Servista Advanced Server Package 4.0 - 4.2
- DataSpider Servista Basic Server Package 4.0 - 4.2
- DataSpider Servista Select 4.0 - 4.2
- DataSpider Servista with Software Protection 4.1

2. Impact Range

- kintone Adapter
Get Record Process

3. Impact Contents

Cybozu Corp. announced that the upper limit would be applied to the offset of the API Get Multiple Records API. If you are currently using the kintone adapter record obtain process to process more than 10,000 records, you will be unable to obtain records after 10,001th record.

4. Future Support

4-1. Support Description

We will be releasing a patch module that will fix the internal API to be able to obtain records that goes over 10,000 records with the kintone adapter.

Release Scheduled Date: April 3rd, 2020

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4-2. Requests

For customers who use the kintone adapter, please make sure to apply the patch module by the application date(*) that will be announced by Cybozu Corp. After the release date, you will be able to download it from myHULFT.

*As of now, Cybozu Corp. announced that the upper limit application is scheduled to be in July 2020.

URL: <https://cs.cybozu.co.jp/2019/006924.html>

*Contents of the web page in the link above is written in Japanese.

The provisioning method of the patch module for each version is listed below. About how to apply the patch module, please refer to the README that is with SP or a single patch.

DataSpider Servista 4.2	It will be provided along with the SP5 released on the same date.
DataSpider Servista 4.1	It will be provided as a single patch.
DataSpider Servista 4.0	
DataSpider Servista with Software Protection 4.1	Please send the request to your technical support service contractor.

For customers who use the DataSpider Servista versions older than 4.0, please make sure to upgrade to the applicable version of the patch module and then apply the patch module.

For your information, for customers who use the trial version, please make sure to note the required information and inquire to the following address:

Address: hultest@hulft.com

- Required Information
 - Customer ID
 - Serial No.

5. Inquiry regarding this Information

Please inquire with your technical support service contractor.

End

[Revision History]

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