

July 18, 2018

Saison Information Systems Co., Ltd.  
HULFT Division

### Announcement of Emergency Maintenance: HULFT-WebConnect

Dear Customers,

We schedule a maintenance operation on HULFT-WebConnect as described below.  
We apologize for the inconvenience and thank you for your patience and understanding.

#### 1. Summary

We will perform a security update for application servers in Tokyo region that are used by the HULFT-WebConnect service.

Note: This maintenance is performed in response to the announcement from the cloud service provider.

#### 2. Schedule

From July 30, 2018 (Monday) 02:00 to July 30, 2018 (Monday) 03:00 JST

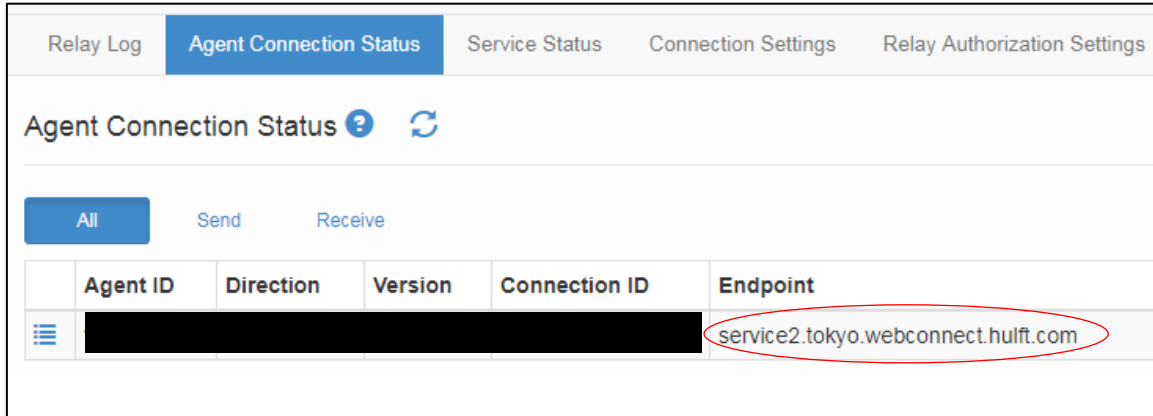
#### 3. Scope of Impact

File transfers might fail because connections to HULFT-WebConnect might be instantaneously disrupted, so please refrain from performing a file transfer during the maintenance time.

If a connection from an Agent is disconnected by an instantaneous interruption, a connection from the Agent to HULFT-WebConnect will be retried. However, according to the installation environment of the Agent, the Agent may fail to reconnect to HULFT-WebConnect and it may stop.

When an Agent stops during the maintenance, please restart the Agent.

When the following Endpoint name shown on the HULFT-WebConnect Management Console, the application server is subject to maintenance.



The screenshot displays the 'Agent Connection Status' page in the HULFT-WebConnect Management Console. The page has a navigation bar with tabs for 'Relay Log', 'Agent Connection Status' (selected), 'Service Status', 'Connection Settings', and 'Relay Authorization Settings'. Below the navigation bar, there is a title 'Agent Connection Status' with a help icon and a refresh icon. A filter bar shows 'All' (selected), 'Send', and 'Receive'. A table with the following columns is shown: Agent ID, Direction, Version, Connection ID, and Endpoint. The 'Endpoint' column contains the value 'service2.tokyo.webconnect.hulft.com', which is circled in red. The 'Agent ID' column contains a redacted value.

Agent ID	Direction	Version	Connection ID	Endpoint
[Redacted]				service2.tokyo.webconnect.hulft.com