



June 30, 2020
(Revised : October 1st, 2020)

To Our Valued Customers:

Saison Information Systems Co., Ltd.
HULFT Business Unit

**Announcement of Migration of Technical Support Service Level
and Products for End of Technical Support Service**

As we have previously announced on our website, Standard Support for some products will be migrated to Limited Support in 2021, and Limited Support for some products will end in 2021. We would like to inform you again of the following.

We hope that the following information will help you make your future migration plan. If you presently use HULFT6 and HULFT7, please upgrade the version to HULFT8 for more secure, safe and convenient use.

Limited Support is an extended service for products of which Support Service ended and offers a different support level. Please note that the fee of Limited Service is 1.5 times that of Standard Support.

We will continuously strive to expand our valuable software group, and we appreciate your continued support and patronage.

1. Products for Migrating from Standard Support to Limited Support in 2021

Product Type	Product Name	Standard Support Expiry Date	Limited Support Expiry Date *1, *2
HULFT5	HULFT5 for Mainframe ACOS * 3	02/28/2021	02/28/2026
HULFT7	HULFT7 for Windows	03/31/2021	03/31/2026
	HULFT7 for UNIX		
	HULFT7 for zLinux		
	HULFT7 for Linux		
	HULFT7 Manager		
HULFT7e	HULFT7e for Windows	03/31/2021	03/31/2026
	HULFT7e for UNIX		
	HULFT7e for Linux		
	HULFT7e Manager		

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Product Type	Product Name	Standard Support Expiry Date	Limited Support Expiry Date *1, *2
HULFT DataSpider Connection Adapter	HULFT DataSpider Connection Adapter Ver.1	03/31/2021	03/31/2026
HULFT7	HULFT7 for zOS	06/30/2021	06/30/2026
	HULFT7 for i5OS		
HULFT7e	HULFT7e for i5OS	06/30/2021	06/30/2026
HULFT6e	HULFT6e for Mainframe OS390	06/30/2021	06/30/2026
HULFT5 Related Product	HULFT Scheduler for UNIX Ver.5 *3	06/30/2021	06/30/2026
HULFT-SAN	HULFT-SAN Ver.5	09/30/2021	09/30/2026
HULFT1 for K	HULFT1 for K	09/30/2021	09/30/2026
HULFT-DataMagic	DataMagic Ver.2	11/30/2021	11/30/2026
	DataMagic (English edition) Ver.2		

* 1 Limited Support is an extended service for products of which Support Service ended and offers a different support level.

* 2 Standard Support fee of Limited Service is 1.5 times that of Standard Support.
The fee will be changed when the maintenance contract is renewed the day after Standard Support ended.

* 3 There is no replacement product.

2. Products for Ending Technical Support Service in 2021 (HULFT Products)

Product Type	Product Name	Limited Support Expiry Date
HULFT5 Related Product	HULFT Data Conversion Ver.5 Windows * 3	03/31/2021
	HULFT Data Conversion Ver.5 UNIX * 3	03/31/2021
HULFT-HUB	HULFT-HUB Server Ver.2	03/31/2021
	HULFT-HUB Manager Ver.2	03/31/2021
SIGNAlert	SIGNAlert Agent Ver.2	03/31/2021
	SIGNAlert Manager Ver.2	03/31/2021

* 3 There is no replacement product.

3. Products for Ending Technical Support Service in 2021(DataSpider Servista Adapter)

Product Type	Adapter Name	Support Version to be Connected	Support End Date
DataSpider Servista	Microsoft Dynamics AX Adapter	2012 R2 * 4	10/12/2021

* 4 Support for 2012 R3 will end on 01/10/2023.



4. End Date of Technical Support for Each Product

End date of technical support service for HULFT products has been announced in “Expiry Date of HULFT Products Technical Support Service” on our below website. End date of technical support service for DataSpider Servista products has been announced in “Notice of End of Sales and Support for DataSpider Servista” on our below website.

Please check the support end date for each product and consider upgrading to the latest version.

- Expiry Date of HULFT Products Technical Support Service:
URL: https://www.hulft.com/download_file/10637
- Notice of End of Sales and Support for DataSpider Servista:
URL: <https://www.hulft.com/support/dss-lifecycle> (Japanese only)

4. Inquiries Regarding This Announcement

HULFT Business Unit Information Center
e-mail : info@hulft.com

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