HULFT

To Our Valued Customers:

Saison Technology Co., Ltd.
Customer Success Department

Announcement of Migration of Technical Support Service Level
and Products for End of Technical Support Service

 As we have previously announced on our website, Standard Support for some products will be migrated to Limited Support in 2025, and Limited Support for some products will end in 2025. We would like to inform you again of the following.

 Limited Support is an extended service for products of which Support Service ended and offers a different support level. Please note that the fee of Limited Service is 1.5 times that of Standard Support.

 We will continuously strive to expand our valuable software group, and we appreciate your continued support and patronage.

1. Products for Migrating from Standard Support to Limited Support in 2025

Product Type	Product Name	Standard Support Expiry Date	Limited Support Expiry Date
HULFT IoT	HULFT IoT Ver.1	01/31/2025	01/31/2030

2. Products for Ending Technical Support Service in 2025 (HULFT Products)

Product Type	Product Name	Limited Support Expiry Date
HULFT Cloud	HULFT Cloud Ver.1	09/30/2025
iDIVO	iDIVO Ver.1	10/31/2025

3. Products for Ending Technical Support Service in 2025 (DataSpider Servista Adapter)

Product Type	Adapter Name	Support End Date
DataSpider Servista	NeoCore Adapter	01/31/2025
DataSpider Servista	MongoDB Adapter	01/31/2025

4. End Date of Technical Support for Each Product

 End date of technical support service for HULFT products has been announced in "Expiry Date of HULFT Products Technical Support Service" on our below website. End date of technical support service for DataSpider Servista products has been announced in "Notice of End of Sales and Support for DataSpider Servista" on our below website.
 Please check the support end date for each product and consider upgrading to the latest version.

■Expiry Date of HULFT Products Technical Support Service:
   URL: **https://www.hulft.com/download_file/10908** (Japanese only)
■ Notice of End of Sales and Support for DataSpider Servista:
   URL: **https://www.hulft.com/support/dss-lifecycle** (Japanese only)

5. Inquiries Regarding This Announcement

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