

July 9th, 2021
(Revised : April 6th 2022)

To Our Valued Customer;

SAISON Information Systems Co., Ltd.
Customer Service Center

About Our Product Support Due to the End of Support for Internet Explorer 11

Thank you very much for using our technical support service. We would like to inform you of the impact of the end of support for Internet Explorer 11 on HULFT and related products and our response policy.

For each product, we have listed the latest version support.

■ HULFT8

HULFT8 Script Option is now compatible with browsers other than Internet Explorer with version 8.5.1.

■ HULFT-WebFileTransfer

It is compatible with browsers other than Internet Explorer. Please check the compatible browsers and use an alternative browser.

■HDC-EDI Base/HDC-EDI Manager

Edge and Google Chrome will be supported in the following versions to be released in April 2022:

- HDC-EDI Base Ver.5.3.1
- HDC-EDI Manager Ver.2.7.5

We have also confirmed that the released versions of our products we currently provide support services have no issue operating in "Internet Explorer (IE) mode" of Edge. Therefore, customers using the released version of the product are warranted to use the product in "Internet Explorer (IE) mode" of Edge.

■Released Versions of Internet Explorer (IE) Mode Support Status and Schedule

- HDC-EDI Manager

Ver.2.7.0 ~ Ver.2.7.4 January 2022 Support Completed

Ver.2.5.0 ~ Ver.2.6.2 April 2022 Support Completed

- HDC-EDI Base

Ver.4.0.0 ~ Ver.5.3.0 January 2022 Support Completed

■iDIVO

iDIVO Manager Client (Web) is not compatible with browsers other than Internet Explorer. There are no plans to add support for alternative browsers. Please use the iDIVO Manager Client (Windows), which does not use a browser.

■HULFT-WebConnect

It is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■HULFT IoT

It is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■DataSpider Servista、DataSpider Servista with Software Protection

It is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **DataSpider Cloud**

It is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **PIMSYNC**

It is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **DataSpider BPM**

It is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **Thunderbus**

It is compatible with browsers other than Internet Explorer, so please check the compatible browsers and switch to an alternative browser to use the site.

■ **How to Check for Supported Browsers**

Please refer to the following website for information on compatible browsers. For more details, please refer to "Operating Environment" below:

【Operating Environment】

<https://www.hulft.com>

Select the [Products] menu at the top of the screen, and then select [Operating Environment] from the menu that appears. Select the product name from the [Search by product], and then select the OS and version you are using.

【Revision History】

July 9 th , 2021	First edition created
September 3 rd , 2021	Updated HULFT8 Script Option status of compatible browsers.
November 26 th , 2021	Updated support schedule for HDC-EDI Base/HDC-EDI Manager
December 24 th , 2021	Updated support schedule for HDC-EDI Base/HDC-EDI Manager ※Added support schedule for released versions of products.
January 14 th , 2022	Updated support status for HDC-EDI Base/HDC-EDI Manager
April 6 th , 2022	Updated support status for HDC-EDI Base/HDC-EDI Manager

End