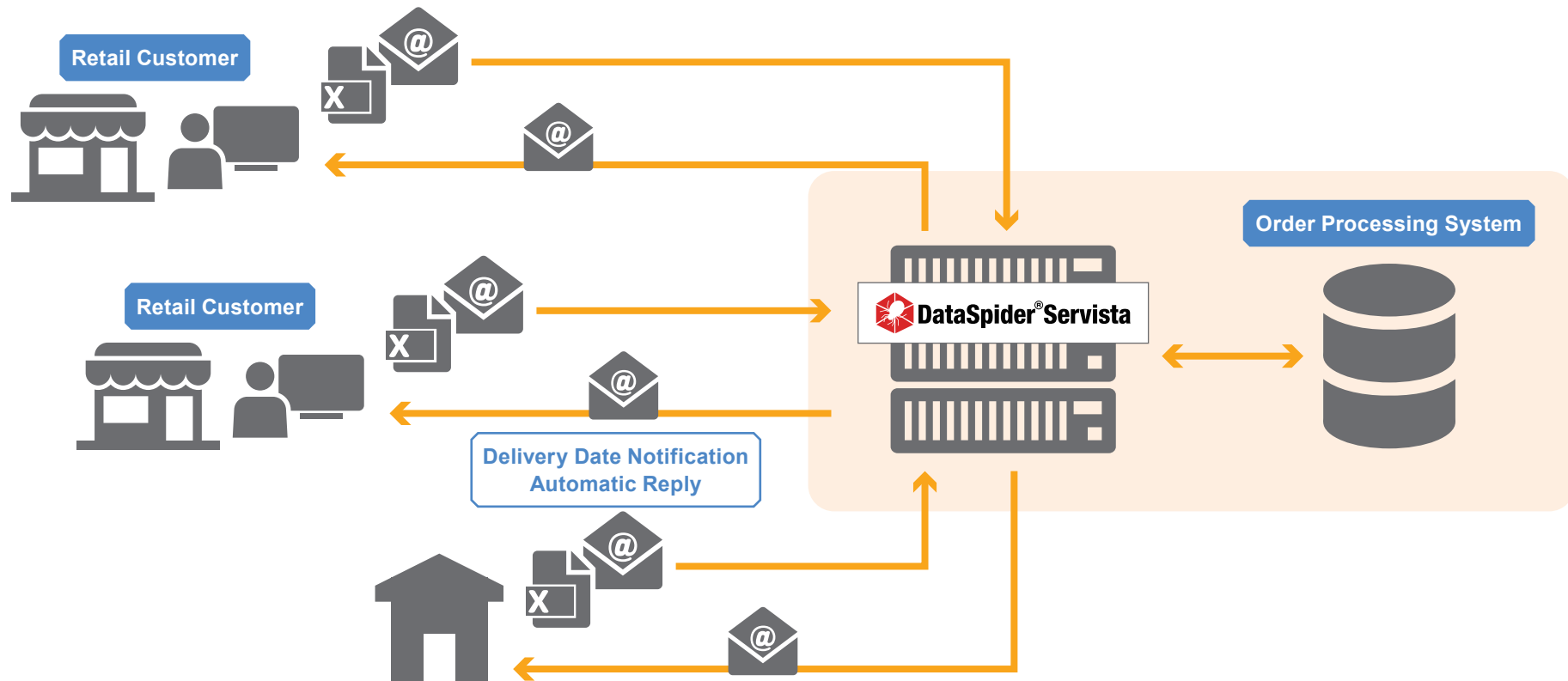


Automation of the Receipt of Orders via Email with Attached Excel Spreadsheets

Industry: Food Wholesale



Purpose of introducing HULFT products

To increase the productivity and speed of business by automating the receipt of orders placed via an Excel spreadsheet attached to an email from the customer and the sending of replies to notify the customer of the delivery date.

Issues prior to introducing HULFT products

Because the company received orders, input data to the order processing system, and notified customers of delivery dates manually (in Excel format), the process required many labor hours and was susceptible to human error.

Effect of introducing HULFT products

By automating the entire business process, human errors were eliminated, and the time between order and delivery was dramatically shortened.