

January 8<sup>th</sup>, 2026

Dear Valued Customers,

Saison Technology Co., Ltd.  
Corporate Management Division  
Business Process Management Department

### Notice of System Maintenance

Dear Valued Customer,

We congratulate you on your company's growing prosperity.

We sincerely appreciate your continued patronage of our HULFT products.

We will be performing system maintenance as detailed below. We apologize for any inconvenience this may cause and appreciate your understanding and cooperation.

Sincerely,

#### **Details**

##### **1. Maintenance Period**

From 8:00 AM on Saturday, January 10, 2026, to 8:00 AM on Sunday, January 11, 2026

##### **2. Affected Services**

The following sites will be unavailable

- All functions within myHULFT (<https://my.hulft.com/>) (including login, product downloads, key issuance, etc.)
- Within HULFT.com HULFT Product System Requirements Search (HULFT Product Information Inquiry Site)
- Within HULFT.com Event, Seminar, and Training Schedule Information

##### **3. Regarding logging into the dedicated technical support site from myHULFT**

To access the technical support site during maintenance periods, please access via HULFT.com at <https://www.hulft.com/>.

Logging into the dedicated technical support site requires your [Product Serial Number] and [SP Code].

##### **4. Contact Information for Inquiries Regarding This Notice**

Please direct inquiries to the "Contact Us" section at the following URL:

<https://www.hulft.com/contact>

Thank you,