

November 18, 2019

**Dear Valued Customers** 

Saison Information Systems Co., Ltd. HULFT Division

## Recovery of Access Error on HULFT.com

We would like to inform our customers that access error on HULFT.com which has recently occurred at some customers caused by system failure of CDN (Contents Delivery Network) which we are currently adopting has now recovered to a normal accessible status.

## 1. Website recovered

- Web pages which URLs start with "https://www.hulft.com"
- \*1 Include HULFT Technical Support Site (https://www.hulft.com/tech-support)
- \*2 Include some partner sites on myHULFT Site (https://my.hulft.com/mypage/login/login/)

## 2. Status

DNS setting to access CDN cache server has been changed to access the origin server. We have received reports on recovery from CDN service failures.

CDN (Contents Delivery Network) : Network for distributing large size of digital contents on the Internet.

End

## Revision history

November 18th, 2019	First edition created